

Transcript: Malcolm

Nash-6435496756461568-4912955814526976

Full Transcript

Your call may be- Hello. ... monitored or recorded for quality assurance purposes. Hello? Is this Miss Jane? This is Joni, yep. Hey, Miss Joni. This is calling to provide some enrollment form of BG Staffing Group. Yes. Okay. So it looks like you selected you wanted coverage but then you also selected to not participate, so we were just calling to verify if you wanted to get enrolled or not. Um, for the medical benefits? Yes, ma'am. Um... no, not at this time. Okay. Well, that's all I needed from you, Miss Joni. I have- hope you have a great rest of your week. You too. Bye-bye. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be-

Speaker speaker_1: Hello.

Speaker speaker_0: ... monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Is this Miss Jane?

Speaker speaker_1: This is Joni, yep.

Speaker speaker_2: Hey, Miss Joni. This is calling to provide some enrollment form of BG Staffing Group.

Speaker speaker_1: Yes.

Speaker speaker_2: Okay. So it looks like you selected you wanted coverage but then you also selected to not participate, so we were just calling to verify if you wanted to get enrolled or not.

Speaker speaker_1: Um, for the medical benefits?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Um... no, not at this time.

Speaker speaker_2: Okay. Well, that's all I needed from you, Miss Joni. I have- hope you have a great rest of your week.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_2: Thank you. Bye.