

## **Transcript: Malcolm**

**Nash-6397095960428544-5677271051452416**

### **Full Transcript**

Welcome to call may be monitored or recorded for quality assurances. 304-901-9122. ... is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one. Hey, Ms. Hill. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with Hospitality Staffing Solutions. Looks like you selected you wanted coverage but then also selected to not participate, so we're just calling to verify if you want to get enrolled into the coverage or not. You do have 30 days from the date you received your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you, and have a great day.

### **Conversation Format**

Speaker speaker\_0: Welcome to call may be monitored or recorded for quality assurances.

Speaker speaker\_1: 304-901-9122.

Speaker speaker\_0: ... is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker\_2: Hey, Ms. Hill. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with Hospitality Staffing Solutions. Looks like you selected you wanted coverage but then also selected to not participate, so we're just calling to verify if you want to get enrolled into the coverage or not. You do have 30 days from the date you received your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you, and have a great day.