Transcript: Malcolm Nash-6372932808392704-5781727741526016

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Hi. My name is Harmony Poshey. I work with ManCan and I guess my insurance would be through you guys. I am calling to try and find out when open enrollment is, because I guess I, uh, missed my 30-day window from initially starting. You said for ManCan? Yes. So it looks like last year's date was in January or February. It was April 22nd until May 31st. So I'm assuming it's the same for this year, but they haven't given us a, an updated- Okay. So April to May, you said? Yes, ma'am. All right. Thank you so much. That was really my only question and you have helped me a great deal. No problem. You can also reach out to ManCan. They should... Because they should inform you of when the open enrollment will be for them again. All right. Thank you so much. No problem. You have a great day. You too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_1: Hi. My name is Harmony Poshey. I work with ManCan and I guess my insurance would be through you guys. I am calling to try and find out when open enrollment is, because I guess I, uh, missed my 30-day window from initially starting.

Speaker speaker_0: You said for ManCan?

Speaker speaker_1: Yes.

Speaker speaker_0: So it looks like last year's date was in January or February. It was April 22nd until May 31st. So I'm assuming it's the same for this year, but they haven't given us a, an updated-

Speaker speaker_1: Okay. So April to May, you said?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: All right. Thank you so much. That was really my only question and you have helped me a great deal.

Speaker speaker_0: No problem. You can also reach out to ManCan. They should... Because they should inform you of when the open enrollment will be for them again.

Speaker speaker_1: All right. Thank you so much.

Speaker speaker_0: No problem. You have a great day.

Speaker speaker_1: You too.

Speaker speaker_0: Thank you. Bye.