

Transcript: Malcolm

Nash-6263210785292288-6059418462633984

Full Transcript

... thanks for calling. This is in the car and just- Hello. I was calling to find out, like, about the 90 Degree, uh, medical thingy or whatever. I was trying to find out, like, how much will it cover. Like, will... Like, will my benefits cover, like, a wellness check for me to get a checkup at the clinic? That would be a question you would ask the carrier directly. You say you got 90 Degree benefits? Right. They transferred me. They said you guys was the carrier, 90 Degree. No, ma'am. We're Benefits in the Car. We're a plan administrator for health insurance for staffing companies. I can give you 90 Degree benefits when you're ready. Oh, okay. Um, okay, um, well... Okay. Um, well, one second. Mm-hmm. Okay, you ready? Okay, I'm ready. Next is 1-800. 1-800- 8-3-3. 8-3-3. 4-2-9-6. Wait, can you repeat the last part? I said 4-2-9-6. 4-2-9-6. 9-6. Yes. And you want to hit option one- You said 9-6, right? Yes, 4-2-9-6. You want to hit option one to speak with a representative. Okay, thank you. Any other way I can help you with today? Oh, no thanks. That'll be all. All right, no problem. Thanks for calling Benefits in the Car. Hope you have a great week. You, too.

Conversation Format

Speaker speaker_0: ... thanks for calling. This is in the car and just-

Speaker speaker_1: Hello. I was calling to find out, like, about the 90 Degree, uh, medical thingy or whatever. I was trying to find out, like, how much will it cover. Like, will... Like, will my benefits cover, like, a wellness check for me to get a checkup at the clinic?

Speaker speaker_0: That would be a question you would ask the carrier directly. You say you got 90 Degree benefits?

Speaker speaker_1: Right. They transferred me. They said you guys was the carrier, 90 Degree.

Speaker speaker_0: No, ma'am. We're Benefits in the Car. We're a plan administrator for health insurance for staffing companies. I can give you 90 Degree benefits when you're ready.

Speaker speaker_1: Oh, okay. Um, okay, um, well... Okay. Um, well, one second.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Okay, you ready? Okay, I'm ready.

Speaker speaker_0: Next is 1-800.

Speaker speaker_1: 1-800-

Speaker speaker_2: 8-3-3.

Speaker speaker_1: 8-3-3.

Speaker speaker_2: 4-2-9-6.

Speaker speaker_1: Wait, can you repeat the last part?

Speaker speaker_2: I said 4-2-9-6.

Speaker speaker_1: 4-2-9-6.

Speaker speaker_2: 9-6. Yes. And you want to hit option one-

Speaker speaker_1: You said 9-6, right?

Speaker speaker_2: Yes, 4-2-9-6. You want to hit option one to speak with a representative.

Speaker speaker_1: Okay, thank you.

Speaker speaker_2: Any other way I can help you with today?

Speaker speaker_1: Oh, no thanks. That'll be all.

Speaker speaker_2: All right, no problem. Thanks for calling Benefits in the Car. Hope you have a great week.

Speaker speaker_1: You, too.