

Transcript: Malcolm

Nash-6248579573694464-5860417609351168

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Card. This is Malcolm, how can I help you? Hi, Malcolm. I'm receiving this text to see if I wanted to enroll in my benefits, and I just wanted to waive the enrollment. What staffing company do you work for? HSS. The last four of your Social? 4293. All right. So you say you want to waive your... Oh, so you don't have to decline anything. HSS doesn't auto-enroll you guys into coverage, so you just simply don't have to get enrolled if you don't want to. Yeah. Oh, okay. Thank you. Somebody else called me, uh, a different information, so I was just calling to make sure. I didn't want to see no changes in my, in my paycheck saying that they were taking some money out for insurance or anything. You didn't get... You didn't get enrolled, correct? No, no. I did not. Yeah, so you should... They don't auto-enroll you guys either, so you should be fine. Oh, okay. Thank you so much. Have a great day. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Card. This is Malcolm, how can I help you?

Speaker speaker_2: Hi, Malcolm. I'm receiving this text to see if I wanted to enroll in my benefits, and I just wanted to waive the enrollment.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: HSS.

Speaker speaker_1: The last four of your Social?

Speaker speaker_2: 4293.

Speaker speaker_1: All right. So you say you want to waive your... Oh, so you don't have to decline anything. HSS doesn't auto-enroll you guys into coverage, so you just simply don't have to get enrolled if you don't want to. Yeah.

Speaker speaker_2: Oh, okay. Thank you. Somebody else called me, uh, a different information, so I was just calling to make sure. I didn't want to see no changes in my, in my paycheck saying that they were taking some money out for insurance or anything.

Speaker speaker_1: You didn't get... You didn't get enrolled, correct?

Speaker speaker_2: No, no. I did not.

Speaker speaker_1: Yeah, so you should... They don't auto-enroll you guys either, so you should be fine.

Speaker speaker_2: Oh, okay. Thank you so much. Have a great day.

Speaker speaker_1: You too. Thank you.

Speaker speaker_2: Bye-bye.