

Transcript: Malcolm

Nash-6195510624043008-6230721437024256

Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Uh, yes, I was trying to see how would I go about for applying for benefits. I can get you enrolled right away. Would you like help with that? What staffing company do you work for? Partners Personnel. Two last four of your Social. 6349. Did you say 6349? Yes. First name? Jabreko. Say that again? Jabreko. Last name? West. All right, just for security purposes, just give me where you're at and date of birth for me. 301 Casey Drive, Apartment H1-48, Richmond Hill, Georgia 31324. December 19th, 1997. You said December what? 19th. December 19th? 1997. Yeah. Can you verify with your full Social, please? 66901 6349. Thank you. So we got the date of birth as 12/12/97? No, it's 12/19/97. Okay, got that from the screen. You said address is 201 Casey Drive? Yes. All right, so we got your phone number at 912-532-0619. No, I changed it. I have a new number, it's 912-792-2992. You said 912-792-2992? Mm-hmm. And your email is brekowitz@yahoo.com? Yes. You... Sorry, are you re-... rehired by any chance? Uh, for a different company, yes. So before I can get you enrolled, we're gonna have to do an eligibility review because you have a nice- Take the element test? Yeah, before we can get you enrolled, we have to do an eligibility review because the last hire date we have is 2/26/24. Okay. And based on- and based off that date, it wouldn't allow us to get you enrolled. The review will take up to- Okay. ... four to six hours, so most likely I would get you Monday or Tuesday. Okay. But once I figure- once we get the eligibility- Okay. ... back, I will give you a call back and let you know if you're eligible or not. Thank you. No problem. Was there anything else I could help you with today? That's all. All right, well, if there's nothing else, thanks for calling Benefits in the Car. I hope you have a great rest of your day. You do the same. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: Uh, yes, I was trying to see how would I go about for applying for benefits.

Speaker speaker_0: I can get you enrolled right away.

Speaker speaker_1: Would you like help with that?

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: Partners Personnel.

Speaker speaker_0: Two last four of your Social.

Speaker speaker_1: 6349.

Speaker speaker_0: Did you say 6349?

Speaker speaker_1: Yes.

Speaker speaker_0: First name?

Speaker speaker_1: Jabreko.

Speaker speaker_0: Say that again?

Speaker speaker_1: Jabreko.

Speaker speaker_0: Last name?

Speaker speaker_1: West.

Speaker speaker_0: All right, just for security purposes, just give me where you're at and date of birth for me.

Speaker speaker_1: 301 Casey Drive, Apartment H1-48, Richmond Hill, Georgia 31324.
December 19th, 1997.

Speaker speaker_0: You said December what?

Speaker speaker_1: 19th.

Speaker speaker_0: December 19th?

Speaker speaker_1: 1997. Yeah.

Speaker speaker_0: Can you verify with your full Social, please?

Speaker speaker_1: 66901 6349.

Speaker speaker_0: Thank you. So we got the date of birth as 12/12/97?

Speaker speaker_1: No, it's 12/19/97.

Speaker speaker_0: Okay, got that from the screen. You said address is 201 Casey Drive?

Speaker speaker_1: Yes.

Speaker speaker_0: All right, so we got your phone number at 912-532-0619.

Speaker speaker_1: No, I changed it. I have a new number, it's 912-792-2992.

Speaker speaker_0: You said 912-792-2992?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And your email is brekowitz@yahoo.com?

Speaker speaker_1: Yes.

Speaker speaker_0: You... Sorry, are you re-... rehired by any chance?

Speaker speaker_1: Uh, for a different company, yes.

Speaker speaker_0: So before I can get you enrolled, we're gonna have to do an eligibility review because you have a nice-

Speaker speaker_1: Take the element test?

Speaker speaker_0: Yeah, before we can get you enrolled, we have to do an eligibility review because the last hire date we have is 2/26/24.

Speaker speaker_1: Okay.

Speaker speaker_0: And based o- and based off that date, it wouldn't allow us to get you enrolled. The review will take up to-

Speaker speaker_1: Okay.

Speaker speaker_0: ... four to six hours, so most likely I would get you Monday or Tuesday.

Speaker speaker_1: Okay.

Speaker speaker_0: But once I fig- once we get the eligibility-

Speaker speaker_1: Okay.

Speaker speaker_0: ... back, I will give you a call back and let you know if you're eligible or not.

Speaker speaker_1: Thank you.

Speaker speaker_0: No problem. Was there anything else I could help you with today?

Speaker speaker_1: That's all.

Speaker speaker_0: All right, well, if there's nothing else, thanks for calling Benefits in the Car. I hope you have a great rest of your day.

Speaker speaker_1: You do the same.

Speaker speaker_0: Thank you.