Transcript: Malcolm Nash-6154194175442944-4773608210874368

Full Transcript

Thanks for calling Benefits in a Car. This is Malcolm, how can I help you? Hey. Uh, um, I was told to call to decline insurance from you guys. All right. What staffing company do you work for? Serge. What's the last four on your social? 28... 7879. Say that one more time. Say that one more time, sir. 7879. First name? Sean. You said Sean? Last name? Lisch. L-I-S-C-H. For security purposes, can you verify your address and date of birth for me? 922 Rice Street, Springfield, Ohio. And my... What else do you need? Date of birth. 11/18/1987. All right. I got that declined for you, Mr. Sean. Was there anything else I can help you with today? Uh, that'll be it. Thanks for calling Benefits in a Car. I hope you have a great rest of your week. Thanks. You too. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Car. This is Malcolm, how can I help you?

Speaker speaker_1: Hey. Uh, um, I was told to call to decline insurance from you guys.

Speaker speaker_0: All right. What staffing company do you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: What's the last four on your social?

Speaker speaker_1: 28... 7879.

Speaker speaker_0: Say that one more time. Say that one more time, sir.

Speaker speaker_1: 7879.

Speaker speaker_0: First name?

Speaker speaker_1: Sean.

Speaker speaker_0: You said Sean? Last name?

Speaker speaker_1: Lisch. L-I-S-C-H.

Speaker speaker_0: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 922 Rice Street, Springfield, Ohio. And my... What else do you need?

Speaker speaker_0: Date of birth.

Speaker speaker_1: 11/18/1987.

Speaker speaker_0: All right. I got that declined for you, Mr. Sean. Was there anything else I can help you with today?

Speaker speaker_1: Uh, that'll be it.

Speaker speaker_0: Thanks for calling Benefits in a Car. I hope you have a great rest of your week.

Speaker speaker_1: Thanks. You too.

Speaker speaker_0: Thank you.