

Transcript: Malcolm

Nash-6149887606177792-6244537545310208

Full Transcript

Thanks for calling. This is Malcolm, how can I help you? Yeah, I was calling 'cause I didn't, I don't have been enrolled into benefits. You don't want to enroll into benefits? Yes, sir. What staffing company you work for? Church. What's the last four of your social? 1296. You said 1296? Yes, sir. First name? Javon. You said DeVon? J-A-V-O-N. Last name? Henry. All right, for security purposes can you verify your address and date of birth for me? 7822 00:00:48,920 -- 00:00:48,800 Green River Drive, Houston, Texas 77028. And date of birth? 071599. Thank you. All right, I got that declined for you, Mr. Henry. Was there anything else I could help you with today? No, sir. Well, thanks for calling Benefits in the Car. I hope you have a great rest of your day. Okay.

Conversation Format

Speaker speaker_0: Thanks for calling. This is Malcolm, how can I help you?

Speaker speaker_1: Yeah, I was calling 'cause I didn't, I don't have been enrolled into benefits.

Speaker speaker_0: You don't want to enroll into benefits?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: What staffing company you work for?

Speaker speaker_1: Church.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 1296.

Speaker speaker_0: You said 1296?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: First name?

Speaker speaker_1: Javon.

Speaker speaker_0: You said DeVon?

Speaker speaker_1: J-A-V-O-N.

Speaker speaker_0: Last name?

Speaker speaker_1: Henry.

Speaker speaker_0: All right, for security purposes can you verify your address and date of birth for me?

Speaker speaker_1: 7822 00:00:48,920 -- 00:00:48,800 Green River Drive, Houston, Texas 77028.

Speaker speaker_0: And date of birth?

Speaker speaker_1: 071599.

Speaker speaker_0: Thank you. All right, I got that declined for you, Mr. Henry. Was there anything else I could help you with today?

Speaker speaker_1: No, sir.

Speaker speaker_0: Well, thanks for calling Benefits in the Car. I hope you have a great rest of your day.

Speaker speaker_1: Okay.