

Transcript: Malcolm

Nash-6101046361374720-6122325709733888

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling ... in a car. This is Malcolm. How can I help you? Uh, hi, Malcom. Can I give you my ID number? I wouldn't need that. I would need your first name, last name, and the last four of your Social in, in order to look your account up. Okay. My name Jihan Nimri. Uh, what do you want also? My phone number? No, the last four of your Social. It's 7518. Is it 87... Wait, what was that again? 7518. What staffing company do you work for? Uh, could you say that again? Are you cutting me? What staffing company do you work for? Co-Work. Co-Works. You said Co-Works? You say Co-Works, ma'am? Yes. Yes. Oh, so we're no longer with them. You'll want to reach out to the staffing company directly. Okay. Do you have a phone number for that? I can reach them. Give me one moment. Thank you. I'll get that number then. All right. We'll have the phone number, we got the phone number whenever you're ready. Yes, thank you. I'm ready. It's 833- Okay. ... 599- 599- 2831. 2831. 833-599-2831. Yes, ma'am. Thank you. Thank you. Have a good day. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling ... in a car. This is Malcolm. How can I help you?

Speaker speaker_2: Uh, hi, Malcom. Can I give you my ID number?

Speaker speaker_1: I wouldn't need that. I would need your first name, last name, and the last four of your Social in, in order to look your account up.

Speaker speaker_2: Okay. My name Jihan Nimri. Uh, what do you want also? My phone number?

Speaker speaker_1: No, the last four of your Social.

Speaker speaker_2: It's 7518.

Speaker speaker_1: Is it 87... Wait, what was that again?

Speaker speaker_2: 7518.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Uh, could you say that again? Are you cutting me?

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Co-Work. Co-Works.

Speaker speaker_1: You said Co-Works? You say Co-Works, ma'am?

Speaker speaker_2: Yes. Yes.

Speaker speaker_1: Oh, so we're no longer with them. You'll want to reach out to the staffing company directly.

Speaker speaker_2: Okay. Do you have a phone number for that? I can reach them.

Speaker speaker_1: Give me one moment.

Speaker speaker_2: Thank you. I'll get that number then.

Speaker speaker_1: All right. We'll have the phone number, we got the phone number whenever you're ready.

Speaker speaker_2: Yes, thank you. I'm ready.

Speaker speaker_1: It's 833-

Speaker speaker_2: Okay.

Speaker speaker_1: ... 599-

Speaker speaker_2: 599-

Speaker speaker_1: 2831.

Speaker speaker_2: 2831. 833-599-2831.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: Thank you. Thank you. Have a good day.

Speaker speaker_1: You too. Thank you.

Speaker speaker_2: Bye-bye.