

Transcript: Malcolm

Nash-6020803354902528-6403918967554048

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Bennett? Yes, it is. Hey, Mr. Bennett. This is Malcolm with Benefits in the Card. We spoke earlier about getting you an eligibility review. Yes. Right, so it looks like you are eligible to get enrolled. Were you just wanting to get enrolled into the vision coverage plan? Yeah, the vision is all I wanted. Okay. So with the vision plan, it will cost you \$2.14. Do you authorize your employer to make these deductions? Yes, sir. Thank you. All right, I got you enrolled in that, Mr. Bennett. Please be advised that the enrollment process does take one to two weeks. Once you see that first deduction from your paycheck and we see it in our system, that following Monday is when your coverage will become active, and your ID cards are sent one to two weeks from that date. Sounds good. Thank you. No problem, Mr. Bennett. If there's nothing else, I hope you have a great week and ...

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, is this Mr. Bennett?

Speaker speaker_0: Yes, it is.

Speaker speaker_2: Hey, Mr. Bennett. This is Malcolm with Benefits in the Card. We spoke earlier about getting you an eligibility review.

Speaker speaker_0: Yes.

Speaker speaker_2: Right, so it looks like you are eligible to get enrolled. Were you just wanting to get enrolled into the vision coverage plan?

Speaker speaker_0: Yeah, the vision is all I wanted.

Speaker speaker_2: Okay. So with the vision plan, it will cost you \$2.14. Do you authorize your employer to make these deductions?

Speaker speaker_0: Yes, sir.

Speaker speaker_2: Thank you. All right, I got you enrolled in that, Mr. Bennett. Please be advised that the enrollment process does take one to two weeks. Once you see that first

deduction from your paycheck and we see it in our system, that following Monday is when your coverage will become active, and your ID cards are sent one to two weeks from that date.

Speaker speaker_0: Sounds good. Thank you.

Speaker speaker_2: No problem, Mr. Bennett. If there's nothing else, I hope you have a great week and ...