

Transcript: Malcolm

Nash-5992202871947264-5859702862430208

Full Transcript

Thanks for calling Business Protection & Incar. This is Malcolm. How can I help you? Yes, my name is Glenn Stokes. I was calling, I wanted to, uh, need to get in contact with the insurance company. Uh, one of you had that contact number. Yes, sir. So, what staffing company do you work for? Lingo, Lingo Staff. For security purposes, could you verify your address and date of birth for me? 330 JL Stuart Road, Martinsville, Virginia 24112. October 22nd, 1970. Can you just read out your phone number? 276-240-0101? Mm-hmm. And your email is glennstks@gmail.com? Yes. All right. So which one of these you need, for your medical, your vision? Medical, medical. Your carrier would be American Public Life. I can give you their phone number whenever you're ready. Mm-hmm. Just a moment. Mm-hmm. Got to find a pen. Any one of you got a pen on you? One of y'all got a pen on you? No? Whatever. Ready? Okay, go ahead. All right, so it's 1-800- 1-800-256- 1-800-256- 256- 256- 8606. 8606? Yep, you want to hit option four to speak with a representative. All right. Okay. All right. Was there anything else I can help you with, Mr. Glenn? Oh, just a moment. Can you repeat that number one more time? It's 1-800-256- 1-800-256- 86- 8606. All right. Thank you very much, sir. And you can hit option four to speak with a representative. Okay. Sounds good. Thank you. No problem, Mr. Glenn. You have a great weekend, man. You too. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Business Protection & Incar. This is Malcolm. How can I help you?

Speaker speaker_1: Yes, my name is Glenn Stokes. I was calling, I wanted to, uh, need to get in contact with the insurance company. Uh, one of you had that contact number.

Speaker speaker_0: Yes, sir. So, what staffing company do you work for?

Speaker speaker_1: Lingo, Lingo Staff.

Speaker speaker_0: For security purposes, could you verify your address and date of birth for me?

Speaker speaker_1: 330 JL Stuart Road, Martinsville, Virginia 24112. October 22nd, 1970.

Speaker speaker_0: Can you just read out your phone number? 276-240-0101?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And your email is glennstks@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. So which one of these you need, for your medical, your vision?

Speaker speaker_1: Medical, medical.

Speaker speaker_0: Your carrier would be American Public Life. I can give you their phone number whenever you're ready.

Speaker speaker_1: Mm-hmm. Just a moment.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Got to find a pen. Any one of you got a pen on you? One of y'all got a pen on you? No? Whatever. Ready?

Speaker speaker_0: Okay, go ahead.

Speaker speaker_1: All right, so it's 1-800-

Speaker speaker_0: 1-800-256-

Speaker speaker_1: 1-800-256-

Speaker speaker_0: 256-

Speaker speaker_1: 256-

Speaker speaker_0: 8606.

Speaker speaker_1: 8606?

Speaker speaker_0: Yep, you want to hit option four to speak with a representative.

Speaker speaker_1: All right. Okay.

Speaker speaker_0: All right. Was there anything else I can help you with, Mr. Glenn?

Speaker speaker_1: Oh, just a moment. Can you repeat that number one more time?

Speaker speaker_0: It's 1-800-256-

Speaker speaker_1: 1-800-256-

Speaker speaker_0: 86-

Speaker speaker_1: 8606. All right. Thank you very much, sir.

Speaker speaker_0: And you can hit option four to speak with a representative.

Speaker speaker_1: Okay. Sounds good. Thank you.

Speaker speaker_0: No problem, Mr. Glenn. You have a great weekend, man.

Speaker speaker_1: You too.

Speaker speaker_0: Thank you.