

## **Transcript: Malcolm**

**Nash-5927003854258176-5040618326769664**

### **Full Transcript**

Your call may be monitored or recorded for performance insurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Hey, Mr. Mendoza. This is Malcolm with Benefits A Card calling in regards to your enrollment with 1-800-497-4856 mapping group. It looks like you selected you wanted coverage, but then you also left the form blank. So it's not very surprising you wouldn't be enrolled into the coverage. You have 30 days from the date you receive your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for performance insurance purposes.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone. Hey, Mr. Mendoza. This is Malcolm with Benefits A Card calling in regards to your enrollment with 1-800-497-4856 mapping group. It looks like you selected you wanted coverage, but then you also left the form blank. So it's not very surprising you wouldn't be enrolled into the coverage. You have 30 days from the date you receive your first paycheck to get enrolled in any coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.