

## Transcript: Malcolm

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### Full Transcript

... benefits in the car. This is Malcolm. How can I help you? Hey, Malcolm. This is Michael Clark, Tulsa, Oklahoma. I need to opt out of the insurance, uh, at Pace Belcher Golf Course that you guys do- What is the staffing company you work for? Uh, Pace Belcher Golf Course. I need the staffing company you went through to get that job. Oh, man. What the heck is that? Um... Dadgummit. Uh, hold on one second. What was your last four digits? Uh, 8880. First name? Uh, uh, Michael. Last name? Uh, Clark. C-L-A-R-K. Through the American Staffing Corp? Yeah, through, uh... Okay. ... Sidorak and Siddolf. All right. For security purposes, can you verify your address and date of birth for me? Sure. It's 1215 West 46th Street, Tulsa, Oklahoma, zip code 74107. And what do you need? What else? My birth date? Yes, sir. 11/21/1956. Thank you. So we got your phone number 918-640-9677? That's correct. And your email is mclarkdental@yahoo.com? Yes, sir. And you just want to decline the auto enrollment, correct? That's correct. Yeah. They said I couldn't do it until after, uh, when we received our first paycheck, and I- I guess I did. I haven't checked my bank, but... I got that declined for you, Mr. Clark. Was there anything else I can help you with today? Uh, I appreciate it. Thank you. No problem. Thanks for calling Benefits in the Car. Hope you have a great weekend, man. You too, bro. Thank you. Bye-bye. Thank you. Bye.

### Conversation Format

Speaker speaker\_0: ... benefits in the car. This is Malcolm. How can I help you?

Speaker speaker\_1: Hey, Malcolm. This is Michael Clark, Tulsa, Oklahoma. I need to opt out of the insurance, uh, at Pace Belcher Golf Course that you guys do-

Speaker speaker\_0: What is the staffing company you work for?

Speaker speaker\_1: Uh, Pace Belcher Golf Course.

Speaker speaker\_0: I need the staffing company you went through to get that job.

Speaker speaker\_1: Oh, man. What the heck is that? Um... Dadgummit. Uh, hold on one second.

Speaker speaker\_0: What was your last four digits?

Speaker speaker\_1: Uh, 8880.

Speaker speaker\_0: First name?

Speaker speaker\_1: Uh, uh, Michael.

Speaker speaker\_0: Last name?

Speaker speaker\_1: Uh, Clark. C-L-A-R-K.

Speaker speaker\_0: Through the American Staffing Corp?

Speaker speaker\_1: Yeah, through, uh...

Speaker speaker\_0: Okay.

Speaker speaker\_1: ... Sidorak and Siddolf.

Speaker speaker\_0: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker\_1: Sure. It's 1215 West 46th Street, Tulsa, Oklahoma, zip code 74107. And what do you need? What else? My birth date?

Speaker speaker\_0: Yes, sir.

Speaker speaker\_1: 11/21/1956.

Speaker speaker\_0: Thank you. So we got your phone number 918-640-9677?

Speaker speaker\_1: That's correct.

Speaker speaker\_0: And your email is mclarkdental@yahoo.com?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: And you just want to decline the auto enrollment, correct?

Speaker speaker\_1: That's correct. Yeah. They said I couldn't do it until after, uh, when we received our first paycheck, and I- I guess I did. I haven't checked my bank, but...

Speaker speaker\_0: I got that declined for you, Mr. Clark. Was there anything else I can help you with today?

Speaker speaker\_1: Uh, I appreciate it. Thank you.

Speaker speaker\_0: No problem. Thanks for calling Benefits in the Car. Hope you have a great weekend, man.

Speaker speaker\_1: You too, bro. Thank you. Bye-bye.

Speaker speaker\_0: Thank you. Bye.