

## **Transcript: Malcolm**

**Nash-5800601205555200-5671199595511808**

### **Full Transcript**

Has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, Ms. Mays. This is Malcolm with Benefits and a Card calling in regards to your enrollment form with BG Staffing Group. Looks like you selected you wanted the virtual primary care, but then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great week.

### **Conversation Format**

Speaker speaker\_0: Has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, Ms. Mays. This is Malcolm with Benefits and a Card calling in regards to your enrollment form with BG Staffing Group. Looks like you selected you wanted the virtual primary care, but then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great week.