

Transcript: Malcolm

Nash-5619439107883008-6101815944593408

Full Transcript

Hmm? What did he say? It's not major. Say something, because I'm in the call. How can I help you? Oh, yes, I'm trying to, uh, apply for a job with HSS Solutions, and it, uh, has a section called Benefits in the Card. I was just wondering, is that like, uh- Health insurance? ... medical insurance? Yes, there is health insurance offered through, through Staff- Staffing Company. Now on the, on the application it says this is not major medical coverage. No, sir. So it's not like Blue Cross or Blue Shield. It's not like UnitedHealthcare or one of those. They're all limited benefits plans. And what that means is the doctor or the member submits the claim through the insurance carrier and the carrier pays towards the claim up to a set dollar amount. And depending on the services rendered and the coverage, the remainder of that claim would be your responsibility. Oh, okay. All right, thank you. No problem, sir. Was there anything else I can help you with today? No, that's all. Okay. If there's nothing else, thanks for calling Benefits in the Card. Hope you have a great rest of your day. All right, you too.

Conversation Format

Speaker speaker_0: Hmm?

Speaker speaker_1: What did he say?

Speaker speaker_0: It's not major.

Speaker speaker_1: Say something, because I'm in the call. How can I help you?

Speaker speaker_0: Oh, yes, I'm trying to, uh, apply for a job with HSS Solutions, and it, uh, has a section called Benefits in the Card. I was just wondering, is that like, uh-

Speaker speaker_1: Health insurance?

Speaker speaker_0: ... medical insurance?

Speaker speaker_1: Yes, there is health insurance offered through, through Staff- Staffing Company.

Speaker speaker_0: Now on the, on the application it says this is not major medical coverage.

Speaker speaker_1: No, sir. So it's not like Blue Cross or Blue Shield. It's not like UnitedHealthcare or one of those. They're all limited benefits plans. And what that means is the doctor or the member submits the claim through the insurance carrier and the carrier pays towards the claim up to a set dollar amount. And depending on the services rendered and the

coverage, the remainder of that claim would be your responsibility.

Speaker speaker_0: Oh, okay. All right, thank you.

Speaker speaker_1: No problem, sir. Was there anything else I can help you with today?

Speaker speaker_0: No, that's all. Okay.

Speaker speaker_1: If there's nothing else, thanks for calling Benefits in the Card. Hope you have a great rest of your day.

Speaker speaker_0: All right, you too.