Transcript: Malcolm Nash-5598652645163008-5752536759975936

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Hi. I'm just calling to make sure that I'm not enrolled in, um, health insurance. Which staffing company do you work for? Surge. Okay. What's the last four of your social? 1540. Again, 1540? Yes. First name? Caitlyn. Last name? Hambrook. All right. For security purposes, can you verify your address and date of birth for me? Yes. 2053 Woodmere Court, Hebron, Kentucky. And April 14th, 2001. Thank you. All right. All right. I've got that declined for you, Ms. Caitlyn. Was there anything else I could help you with today? No, that's all. Thank you so much. No problem. Thanks for calling Benefits in the Card. Hope you have a great rest of your week. You too. Take care. Thank you. Mm-hmm. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_1: Hi. I'm just calling to make sure that I'm not enrolled in, um, health insurance.

Speaker speaker_0: Which staffing company do you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: Okay. What's the last four of your social?

Speaker speaker_1: 1540.

Speaker speaker_0: Again, 1540?

Speaker speaker_1: Yes.

Speaker speaker_0: First name?

Speaker speaker_1: Caitlyn.

Speaker speaker_0: Last name?

Speaker speaker_1: Hambrook.

Speaker speaker_0: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Yes. 2053 Woodmere Court, Hebron, Kentucky. And April 14th, 2001.

Speaker speaker_0: Thank you. All right.

Speaker speaker_1: All right.

Speaker speaker_0: I've got that declined for you, Ms. Caitlyn. Was there anything else I could help you with today?

Speaker speaker_1: No, that's all. Thank you so much.

Speaker speaker_0: No problem. Thanks for calling Benefits in the Card. Hope you have a great rest of your week.

Speaker speaker_1: You too. Take care.

Speaker speaker_0: Thank you.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Bye.