Transcript: Malcolm Nash-5598040488361984-5486252186877952

## **Full Transcript**

Your call may be monitored or recorded for quality assurance- Leave a message and I'll get back to you- ... purposes. ... soon as possible. Thank you. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Ms. Atkins, this is about the benefits and the card. We're just giving you a callback to let you know we received your email. If you have any questions, feel free to give us a callback at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great week.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance-

Speaker speaker\_1: Leave a message and I'll get back to you-

Speaker speaker\_0: ... purposes.

Speaker speaker\_1: ... soon as possible. Thank you.

Speaker speaker\_0: At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Ms. Atkins, this is about the benefits and the card. We're just giving you a callback to let you know we received your email. If you have any questions, feel free to give us a callback at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great week.