

Transcript: Malcolm

Nash-5555103480627200-5778403058204672

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Card, this is Malcolm. How can I help you? Uh, I just received a call from this number. Did they leave you a voicemail? I don't believe so. This is a government phone. Hmm, not sure what that means. So this is Benefits in a Card, we're a plan administrator for health insurance for staffing companies. Oh, yeah. This is a government phone. Uh, my work government phone's ... shouldn't receive any phone calls about that. And you work for a staffing company, sir? No, I work for a law enforcement company in, uh, Tennessee. Did you go through a staffing company to get that job? Uh, State of Tennessee. Hmm. Not sure why we... Only reason we would call you is if you were related to one of the staffing companies that we're partnered with. Oh, okay. Yeah, I guess it's the wrong number or something, or a sold number or, I don't know. Okay. Well, if it doesn't pertain to you, then you have a great day, sir. All right, you too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Card, this is Malcolm. How can I help you?

Speaker speaker_2: Uh, I just received a call from this number.

Speaker speaker_1: Did they leave you a voicemail?

Speaker speaker_2: I don't believe so. This is a government phone.

Speaker speaker_1: Hmm, not sure what that means. So this is Benefits in a Card, we're a plan administrator for health insurance for staffing companies.

Speaker speaker_2: Oh, yeah. This is a government phone. Uh, my work government phone's ... shouldn't receive any phone calls about that.

Speaker speaker_1: And you work for a staffing company, sir?

Speaker speaker_2: No, I work for a law enforcement company in, uh, Tennessee.

Speaker speaker_1: Did you go through a staffing company to get that job?

Speaker speaker_2: Uh, State of Tennessee.

Speaker speaker_1: Hmm. Not sure why we... Only reason we would call you is if you were related to one of the staffing companies that we're partnered with.

Speaker speaker_2: Oh, okay. Yeah, I guess it's the wrong number or something, or a sold number or, I don't know.

Speaker speaker_1: Okay. Well, if it doesn't pertain to you, then you have a great day, sir.

Speaker speaker_2: All right, you too. Bye.