

## Transcript: Malcolm

Nash-5410460565028864-6366739796639744

### Full Transcript

This is a crime benefits and the card is now approved. Hi, um, this is Kailie Kotarski. I, um, I work for, um, Integrity Staffing and they, uh, I'm on your insurance. I wanted to let you guys know I want to opt because I already have insurance. Did you say Integrity Staffing? Yeah. What's the last four of your Social? 8831. First name? Kailie, K-A-I-L-E-E K-O-T- And last name? A-R-S-K-I. Last name? Kotarski. K-O-T-A-R-S-K-I. Okay, but just need you to adjust the- You said what? You're breaking up. Hello? Hello? Hello, can you hear me? For sec-... I can now. For security purposes, can you repeat your address and date of birth for me? Um, July 23rd, 2001. 1311 Franklin- Full address. ... Street. Mm-hmm. In Michigan City, Indiana. All right. I got that declined for you, Ms. Kailie. Was there anything else I can help you with today? Okay, so you opted me out? Yes, ma'am. All right, thank you. That's all. No problem. Thanks for calling Benefits and the Card. I hope you have a great weekend. You too. Bye-bye. Bye-bye.

### Conversation Format

Speaker speaker\_0: This is a crime benefits and the card is now approved.

Speaker speaker\_1: Hi, um, this is Kailie Kotarski. I, um, I work for, um, Integrity Staffing and they, uh, I'm on your insurance. I wanted to let you guys know I want to opt because I already have insurance.

Speaker speaker\_0: Did you say Integrity Staffing?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: What's the last four of your Social?

Speaker speaker\_1: 8831.

Speaker speaker\_0: First name?

Speaker speaker\_1: Kailie, K-A-I-L-E-E K-O-T-

Speaker speaker\_0: And last name?

Speaker speaker\_1: A-R-S-K-I.

Speaker speaker\_0: Last name?

Speaker speaker\_1: Kotarski. K-O-T-A-R-S-K-I.

Speaker speaker\_0: Okay, but just need you to adjust the-

Speaker speaker\_1: You said what? You're breaking up. Hello?

Speaker speaker\_0: Hello?

Speaker speaker\_1: Hello, can you hear me?

Speaker speaker\_0: For sec-... I can now. For security purposes, can you repeat your address and date of birth for me?

Speaker speaker\_1: Um, July 23rd, 2001. 1311 Franklin-

Speaker speaker\_0: Full address.

Speaker speaker\_1: ... Street.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: In Michigan City, Indiana.

Speaker speaker\_0: All right. I got that declined for you, Ms. Kailie. Was there anything else I can help you with today?

Speaker speaker\_1: Okay, so you opted me out?

Speaker speaker\_0: Yes, ma'am.

Speaker speaker\_1: All right, thank you. That's all.

Speaker speaker\_0: No problem. Thanks for calling Benefits and the Card. I hope you have a great weekend.

Speaker speaker\_1: You too. Bye-bye.

Speaker speaker\_0: Bye-bye.