

Transcript: Malcolm

Nash-5402609665097728-6085173316861952

Full Transcript

Thanks for calling Benefits in the Card. This is Malcolm. How can I help you? Hi. I was just calling to opt out of the insurance. Okay. Which staffing company do you work for? I work for Search Staffing. What's the last four of your social? 0179. You said 0179? Yeah. First name? Madison Griffith. You said Madison Griffith? Yeah. Are you a brand new hire? Yeah. All right, so I'ma have to add you to the system. What's your full social? 290-08-0179. How do you spell your first name? M-A-D-I-S-O-N. And last name? G-R-I-F-F-I-T-H. Address? I was just told to call this number to opt out of it. Yes, ma'am. Your address? 375 Main Street, Apartment A04, Belleville, Ohio 44813. What was the city name one more time? Bellville, Ohio. Thank you for that. Hello? Hello. How do you spell that, ma'am? B-E-L-L-V-I-L-L-E. And the zip code? 44813. Date of birth? 11/10/2003. Email? MadisonGriffith9@Yahoo.com. And phone number? 740-507-5093. Thank you. I, I got that decline for you, Ms. Madison. Was there anything else I can help you with today? Um, and you opt out of... Or, like, you, like- I decline the coverage. I want out of that. Yeah, yes, ma'am. I declined the coverage for you. Okay. All right. Thank you so much. No problem. Thanks for calling Benefits in the Card. I hope you have a great weekend. You too. Mm, bye. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card. This is Malcolm. How can I help you?

Speaker speaker_1: Hi. I was just calling to opt out of the insurance.

Speaker speaker_0: Okay. Which staffing company do you work for?

Speaker speaker_1: I work for Search Staffing.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 0179.

Speaker speaker_0: You said 0179?

Speaker speaker_1: Yeah.

Speaker speaker_0: First name?

Speaker speaker_1: Madison Griffith.

Speaker speaker_0: You said Madison Griffith?

Speaker speaker_1: Yeah.

Speaker speaker_0: Are you a brand new hire?

Speaker speaker_1: Yeah.

Speaker speaker_0: All right, so I'ma have to add you to the system. What's your full social?

Speaker speaker_1: 290-08-0179.

Speaker speaker_0: How do you spell your first name?

Speaker speaker_1: M-A-D-I-S-O-N.

Speaker speaker_0: And last name?

Speaker speaker_1: G-R-I-F-F-I-T-H.

Speaker speaker_0: Address?

Speaker speaker_1: I was just told to call this number to opt out of it.

Speaker speaker_0: Yes, ma'am. Your address?

Speaker speaker_1: 375 Main Street, Apartment A04, Belleville, Ohio 44813.

Speaker speaker_0: What was the city name one more time?

Speaker speaker_1: Bellville, Ohio.

Speaker speaker_0: Thank you for that. Hello?

Speaker speaker_1: Hello.

Speaker speaker_0: How do you spell that, ma'am?

Speaker speaker_1: B-E-L-L-V-I-L-L-E.

Speaker speaker_0: And the zip code?

Speaker speaker_1: 44813.

Speaker speaker_0: Date of birth?

Speaker speaker_1: 11/10/2003.

Speaker speaker_0: Email?

Speaker speaker_1: MadisonGriffith9@Yahoo.com.

Speaker speaker_0: And phone number?

Speaker speaker_1: 740-507-5093.

Speaker speaker_0: Thank you. I, I got that decline for you, Ms. Madison. Was there anything else I can help you with today?

Speaker speaker_1: Um, and you opt out of... Or, like, you, like-

Speaker speaker_0: I decline the coverage.

Speaker speaker_1: I want out of that.

Speaker speaker_0: Yeah, yes, ma'am. I declined the coverage for you.

Speaker speaker_1: Okay. All right. Thank you so much.

Speaker speaker_0: No problem. Thanks for calling Benefits in the Card. I hope you have a great weekend.

Speaker speaker_1: You too. Mm, bye.

Speaker speaker_0: Thank you. Bye.