

Transcript: Malcolm

Nash-5401895849902080-5152373617934336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Card. This is Malcolm, how can I help you? Hello, Malcolm. I just had a quick question. So my dad's trying to get a job through a temp agency, and originally whenever he did the HR stuff for the temp agency he didn't put that he wanted to enroll for the health insurance. But he changed his mind. It's only been a few days, but mainly like is there a timeline on when we have to enroll by? So you got 30 days from the date you received your first paycheck. Oh, from the first paycheck? You have 30 days from the date, from the date that you received your first paycheck. Okay. All right. Well, thank you. I appreciate the clarification. No problem. Was there anything else I can help you with today, sir? No, I was just asking a question. And I guess to enroll, I guess since I'm here, to enroll can I enroll through this number or does it, do the 10P2C and start the form again or how does it work? So are you enrolling for your dad or are you enrolling for yourself? My dad. I'm just saying like hypothetically. Oh. So he would have to call this line and get himself enrolled. Okay. I guess- Or he can do it online. Okay. Well, thank you again. I appreciate it. Again, 30 days from the first paycheck? Yes, sir. All right. Thank you for the clarifi- clarification. Appreciate it. Have a good day. You too, sir. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Card. This is Malcolm, how can I help you?

Speaker speaker_2: Hello, Malcolm. I just had a quick question. So my dad's trying to get a job through a temp agency, and originally whenever he did the HR stuff for the temp agency he didn't put that he wanted to enroll for the health insurance. But he changed his mind. It's only been a few days, but mainly like is there a timeline on when we have to enroll by?

Speaker speaker_1: So you got 30 days from the date you received your first paycheck.

Speaker speaker_2: Oh, from the first paycheck?

Speaker speaker_1: You have 30 days from the date, from the date that you received your first paycheck.

Speaker speaker_2: Okay. All right. Well, thank you. I appreciate the clarification.

Speaker speaker_1: No problem. Was there anything else I can help you with today, sir?

Speaker speaker_2: No, I was just asking a question. And I guess to enroll, I guess since I'm here, to enroll can I enroll through this number or does it, do the 10P2C and start the form again or how does it work?

Speaker speaker_1: So are you enrolling for your dad or are you enrolling for yourself?

Speaker speaker_2: My dad. I'm just saying like hypothetically.

Speaker speaker_1: Oh. So he would have to call this line and get himself enrolled.

Speaker speaker_2: Okay. I guess-

Speaker speaker_1: Or he can do it online.

Speaker speaker_2: Okay. Well, thank you again. I appreciate it. Again, 30 days from the first paycheck?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All right. Thank you for the clarifi- clarification. Appreciate it. Have a good day.

Speaker speaker_1: You too, sir. Thank you.