

Transcript: Malcolm

Nash-5336537298845696-5691742972493824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Card, this is Malcolm. How can I help you? Oh, yes, I was calling to see can I start the Benefit in Card? two seconds- Right, what staffing company, what staffing company do you work for? Uh, Crown Staffing. What's the last four of your social? Five, nine, six, zero. You said five, nine, six, zero? Yes, sir. First name? Jas. Jasmine you said? Yes, Jasmine. Last name? Powell. And for security purposes, can you verify your address and date of birth for me? Um, 9353 103rd Street, Lot 69, Jacksonville, Florida. Thank you. And your date of birth? June 21, 1989. Thank you. So we got your phone number, 813-635-6175. Yes, sir. And we got an email as jasminepowell6962@gmail.com? Yes. All right, I got that declined for you, Ms. Powell. Was there anything else I can help you with today? Uh, that'll be it. All right, there's nothing else. Thanks for calling Benefits in the Card. I hope you have a great day. You too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in the Card, this is Malcolm. How can I help you?

Speaker speaker_2: Oh, yes, I was calling to see can I start the Benefit in Card? two seconds-

Speaker speaker_1: Right, what staffing company, what staffing company do you work for?

Speaker speaker_2: Uh, Crown Staffing.

Speaker speaker_1: What's the last four of your social?

Speaker speaker_2: Five, nine, six, zero.

Speaker speaker_1: You said five, nine, six, zero?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: First name?

Speaker speaker_2: Jas.

Speaker speaker_1: Jasmine you said?

Speaker speaker_2: Yes, Jasmine.

Speaker speaker_1: Last name?

Speaker speaker_2: Powell.

Speaker speaker_1: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: Um, 9353 103rd Street, Lot 69, Jacksonville, Florida.

Speaker speaker_1: Thank you. And your date of birth?

Speaker speaker_2: June 21, 1989.

Speaker speaker_1: Thank you. So we got your phone number, 813-635-6175.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And we got an email as jasminepowell6962@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: All right, I got that declined for you, Ms. Powell. Was there anything else I can help you with today?

Speaker speaker_2: Uh, that'll be it.

Speaker speaker_1: All right, there's nothing else. Thanks for calling Benefits in the Card. I hope you have a great day.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you.