

Transcript: Malcolm

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Full Transcript

Thank you for calling Benefits in a Cart. This is Malcolm. How can I help you? Uh, yes, my name is, uh, Eric King and I wanna, uh, I, uh, wanna take the, uh, bene- uh, the benefits off my, uh, my payroll. What staffing company do you work for? Surge Staffing. What's the last, what's the last four of your social? 8719. First name? Eric. Eric? Yes, E-R-I-C. You're a brand new hire? Yes. All right. I'm gonna have to add you in the system. What's your full social, sir? 417-53-8719. You said Eric is E-R-I-C? Yep. Last name? King, K-I-N-G. Uh, address? 1085 Kerry, K-E-R-R-Y Drive, Calera, Alabama. How do you spell that? C-A-L-E-R-A, Alabama. You said C-A-L-E-R-A, Alabama? Yeah, Calera. Zip code? 35040. Date of birth? April 8th, 2001. You said the address was 1085 Kerry Drive? Yes, 1085 Kerry Drive, Calera, Alabama. Email? eking040@gmail.com. You said eating040@gmail.com? Uh, zero... Oh, no. 0408, I meant@... gmail.com. So eking0408@gmail.com? Yes, 0408. And your phone number? @gmail.com. Uh, 256-226-1169. All right. I got that declined for you, Mr. King. Was there anything else I can help you with today? No, that'll be it. Then nothing else. Thanks for calling Benefits in a Cart. I hope you have a great rest of your week. Appreciate it.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Cart. This is Malcolm. How can I help you?

Speaker speaker_1: Uh, yes, my name is, uh, Eric King and I wanna, uh, I, uh, wanna take the, uh, bene- uh, the benefits off my, uh, my payroll.

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: Surge Staffing.

Speaker speaker_0: What's the last, what's the last four of your social?

Speaker speaker_1: 8719.

Speaker speaker_0: First name?

Speaker speaker_1: Eric.

Speaker speaker_0: Eric?

Speaker speaker_1: Yes, E-R-I-C.

Speaker speaker_0: You're a brand new hire?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. I'm gonna have to add you in the system. What's your full social, sir?

Speaker speaker_1: 417-53-8719.

Speaker speaker_0: You said Eric is E-R-I-C?

Speaker speaker_1: Yep.

Speaker speaker_0: Last name?

Speaker speaker_1: King, K-I-N-G.

Speaker speaker_0: Uh, address?

Speaker speaker_1: 1085 Kerry, K-E-R-R-Y Drive, Calera, Alabama.

Speaker speaker_0: How do you spell that?

Speaker speaker_1: C-A-L-E-R-A, Alabama.

Speaker speaker_0: You said C-A-L-E-R-A, Alabama?

Speaker speaker_1: Yeah, Calera.

Speaker speaker_0: Zip code?

Speaker speaker_1: 35040.

Speaker speaker_0: Date of birth?

Speaker speaker_1: April 8th, 2001.

Speaker speaker_0: You said the address was 1085 Kerry Drive?

Speaker speaker_1: Yes, 1085 Kerry Drive, Calera, Alabama.

Speaker speaker_0: Email?

Speaker speaker_1: eking040@gmail.com.

Speaker speaker_0: You said eating040@gmail.com?

Speaker speaker_1: Uh, zero... Oh, no. 0408, I meant@... gmail.com.

Speaker speaker_0: So eking0408@gmail.com?

Speaker speaker_1: Yes, 0408.

Speaker speaker_0: And your phone number?

Speaker speaker_1: @gmail.com. Uh, 256-226-1169.

Speaker speaker_0: All right. I got that declined for you, Mr. King. Was there anything else I can help you with today?

Speaker speaker_1: No, that'll be it.

Speaker speaker_0: Then nothing else. Thanks for calling Benefits in a Cart. I hope you have a great rest of your week.

Speaker speaker_1: Appreciate it.