

## **Transcript: Malcolm**

**Nash-5318667960008704-6243051713282048**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Clay? Yeah. Hey, Mr. Clay. This is Malcolm with Benefits in the Card. I'm calling in regards to your enrollment form with Hamilton, with Hamilton Record Group. Yes. So it looks like you selected you wanted coverage, but then you also selected cannot participate. So we're just calling to verify if you wanted to get enrolled into the coverage or not. Uh, yes. You do wanna get enrolled into it? Yes. All right. So give me one moment. Looks like you selected the, the Stay Healthy Tellurix and the VIP Standard plan. So you wanted to get enrolled into those two plans? Yes, man. I mean, yes. Yes, sir. Okay. Well, was there anything else that you were interested in or you just wanted those two plans? Oh, those two. Okay. Well, that's all I needed from you, Mi- Mr. Brown. I hope you have a great rest of your day, man. All right. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, is this Mr. Clay?

Speaker speaker\_2: Yeah.

Speaker speaker\_1: Hey, Mr. Clay. This is Malcolm with Benefits in the Card. I'm calling in regards to your enrollment form with Hamilton, with Hamilton Record Group.

Speaker speaker\_2: Yes.

Speaker speaker\_1: So it looks like you selected you wanted coverage, but then you also selected cannot participate. So we're just calling to verify if you wanted to get enrolled into the coverage or not.

Speaker speaker\_2: Uh, yes.

Speaker speaker\_1: You do wanna get enrolled into it?

Speaker speaker\_2: Yes.

Speaker speaker\_1: All right. So give me one moment. Looks like you selected the, the Stay Healthy Tellurix and the VIP Standard plan. So you wanted to get enrolled into those two plans?

Speaker speaker\_2: Yes, man. I mean, yes. Yes, sir.

Speaker speaker\_1: Okay. Well, was there anything else that you were interested in or you just wanted those two plans?

Speaker speaker\_2: Oh, those two.

Speaker speaker\_1: Okay. Well, that's all I needed from you, Mi- Mr. Brown. I hope you have a great rest of your day, man.

Speaker speaker\_2: All right.

Speaker speaker\_1: Bye.