

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling . How can I help you? Hey, my name is Kenyon Brown. I got a text message from Perra, P-E-R-R-A, Perra? Mm-hmm. And it said I can get benefits for my first paycheck within 30 days. And I wanna see how can I get the benefits or what type of benefits are a-a-a-vailable for me? Right, what's the last four of your social? 8-5... Hold on, pl- please. H-h-how's your day? I'm doing good, man. I can't complain. How about you? It's g-good. How... Thanksgiving. Say that again? How... What are you doing for Thanksgiving? I can't even tell you. It's one of those scenarios we gotta go and see a bunch of people. What about you? I feel you. I feel you. Oh, fuck working. Fu-fuck bitches. You said what? Hello? Yes, sir? Eh, eh. I can barely hear you, sir. 8... 8... Oh, so it's the last four digits of the Social Security number. What is the last four? 8-8-8-5-7-6. Is it 8-5-7-6? Y- yes. First name? B-B-Brown. And for security purposes, can you verify your address and date of birth for me? Oh. It's, uh, Spanaway... Hold on. One moment, please. Yesterday was my bir-bir-birthday. Well, happy belated birthday, man. Tha- thank you. It's 4-6-10-24 6th Street, CPE, Spanaway, Washington 98387. Hello? Yes, sir. Listen to me now. Your phone number is 206-859-8262. Yes, sir. And if you email us, freeboy1415@gmail.com. Yes, sir. Okay. So you say you just wanted information about the coverage plan? It said... I had a text message. It said, um, "Welcome to Perra Staffing. You have 30 days from your first paycheck to enroll in benefits. Call 6..." Yes, sir. "... at 800-467-4856 or www.mybuyit.com/terristaffing for info." Yes, sir. So are you going to get enrolled or you want information about the coverage? Information. All right. So what I just did, I just sent you the benefits email. Do I get m-m-money? Say that again? Do I get m-m-money? Does it cost money? No. Do I get- get- get money? Free money? No, sir. Just for health insurance. N- no m- m- m- money? No, sir. You f-f-f-fuck. Is there's no m-m-m-money? No, sir. You f-f-f-fuck. Why? I wouldn't know, sir. I don't know. That's something you would ask Perra. This is only for the health insurance portion. All we do is get you enrolled or unenrolled from the health insurance. Good. Who is Perra? The staffing company, the person who sent you the email, the text message you received. Do you... Okay.Mm, I'm trying to practicing not stuttering too much. Am I doing good? Yes, sir. I think we also sent you the benefits guide to look over the plans that they have to offer you. Hmm. Do you go to a s- strip club? No, sir. W-w- why? I don't know, I don't know. It was never something that was interesting to me. Was there anything else that I can help you with today, Mr. Brown? Y- y- y- yes, sir. What else did you need help with? Have... I- I- I- I have, it's- it's Thanksgiving. What are you tha- thankful for? Just being able to wake up every day, for the opportunity to grow and be better. Good, good, good, good, good. Now- That's right. ... what state are you at? We are South Carolina. N- n- what part of South Carolina? Well, I don't do disclose that information. Well, I used to be in Columbia, Y- Y- Y- yeah? And- Mm-hmm. ... I- I have family up here in Washington. You

come u- up here? I'll b- b- get you p- pussy out here, a lot of pu- punani. All right, Mr. Brown. Was there anything else that I can help you with today? Uh, uh, uh, yes, let's pray. We all go through it. Close... Say that again, Mr. Brown. I can barely hear you. Close your eyes, bow your head. I'll, I'll start though. We pray, here today and I don't believe speaking. You're a good guy. Faith with his man on the line while I'm song that both have a good, good days today and be blessed, be strong, y- young, healthy and wise and being good spirit, honesty. In Jesus name I pray, amen. Amen. Amen. Well, you have a good day and enjoy your day. Yes, sir. You too, Mr. Brown. Thank you for That's what I said, sir. I sent you the benefits guide so you can look over the plans offered through Tara. Yeah, thank you for that. You have a good one. Yes, sir. Thank you. You too, Mr. Brown. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling . How can I help you?

Speaker speaker_2: Hey, my name is Kenyon Brown. I got a text message from Perra, P-E-R-R-A, Perra?

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: And it said I can get benefits for my first paycheck within 30 days. And I wanna see how can I get the benefits or what type of benefits are a-a-a-vailable for me?

Speaker speaker_1: Right, what's the last four of your social?

Speaker speaker_2: 8-5... Hold on, pl- please. H-h-how's your day?

Speaker speaker_1: I'm doing good, man. I can't complain. How about you?

Speaker speaker_2: It's g-good. How... Thanksgiving.

Speaker speaker_1: Say that again?

Speaker speaker_2: How... What are you doing for Thanksgiving?

Speaker speaker_1: I can't even tell you. It's one of those scenarios we gotta go and see a bunch of people. What about you?

Speaker speaker_2: I feel you. I feel you. Oh, fuck working. Fu-fuck bitches.

Speaker speaker_1: You said what?

Speaker speaker_2: Hello?

Speaker speaker_1: Yes, sir?

Speaker speaker_2: Eh, eh.

Speaker speaker_1: I can barely hear you, sir.

Speaker speaker_2: 8... 8... Oh, so it's the last four digits of the Social Security number.

Speaker speaker_1: What is the last four?

Speaker speaker_2: 8-8-8-5-7-6.

Speaker speaker_1: Is it 8-5-7-6?

Speaker speaker_2: Y- yes.

Speaker speaker_1: First name?

Speaker speaker_2: B-B-Brown.

Speaker speaker_1: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: Oh. It's, uh, Spanaway... Hold on. One moment, please. Yesterday was my bir-bir-birthday.

Speaker speaker_1: Well, happy belated birthday, man.

Speaker speaker_2: Tha- thank you. It's 4-6-10-24 6th Street, CPE, Spanaway, Washington 98387. Hello?

Speaker speaker_1: Yes, sir. Listen to me now. Your phone number is 206-859-8262.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And if you email us, freeboy1415@gmail.com.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. So you say you just wanted information about the coverage plan?

Speaker speaker_2: It said... I had a text message. It said, um, "Welcome to Perra Staffing. You have 30 days from your first paycheck to enroll in benefits. Call 6..."

Speaker speaker_1: Yes, sir.

Speaker speaker_2: "... at 800-467-4856 or www.mybuyit.com/terristaffing for info."

Speaker speaker_1: Yes, sir. So are you going to get enrolled or you want information about the coverage?

Speaker speaker_2: Information.

Speaker speaker_1: All right. So what I just did, I just sent you the benefits email.

Speaker speaker_2: Do I get m-m-money?

Speaker speaker_1: Say that again?

Speaker speaker_2: Do I get m-m-money?

Speaker speaker_1: Does it cost money?

Speaker speaker_2: No. Do I get- get- get money? Free money?

Speaker speaker_1: No, sir. Just for health insurance.

Speaker speaker_2: N- no m- m- m- money?

Speaker speaker_1: No, sir.

Speaker speaker_2: You f-f-f-fuck. Is there's no m-m-m-money?

Speaker speaker_1: No, sir.

Speaker speaker_2: You f-f-f-fuck. Why?

Speaker speaker_1: I wouldn't know, sir. I don't know. That's something you would ask Perra. This is only for the health insurance portion. All we do is get you enrolled or unenrolled from the health insurance. Good. Who is Perra? The staffing company, the person who sent you the email, the text message you received.

Speaker speaker_2: Do you... Okay.Mm, I'm trying to practicing not stuttering too much. Am I doing good?

Speaker speaker_1: Yes, sir. I think we also sent you the benefits guide to look over the plans that they have to offer you.

Speaker speaker_2: Hmm. Do you go to a s- strip club?

Speaker speaker_1: No, sir.

Speaker speaker_2: W- w- why?

Speaker speaker_1: I don't know, I don't know. It was never something that was interesting to me. Was there anything else that I can help you with today, Mr. Brown?

Speaker speaker_2: Y- y- y- yes, sir.

Speaker speaker_1: What else did you need help with?

Speaker speaker_2: Have... I- I- I- I have, it's- it's Thanksgiving. What are you tha- thankful for?

Speaker speaker_1: Just being able to wake up every day, for the opportunity to grow and be better.

Speaker speaker_2: Good, good, good, good, good. Now-

Speaker speaker_1: That's right.

Speaker speaker_2: ... what state are you at?

Speaker speaker_1: We are South Carolina.

Speaker speaker_2: N- n- what part of South Carolina?

Speaker speaker_1: Well, I don't do disclose that information.

Speaker speaker_2: Well, I used to be in Columbia, Y- Y- Y- yeah? And-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... I- I have family up here in Washington. You come u- up here? I'll b- b- get you p- pussy out here, a lot of pu- punani.

Speaker speaker_1: All right, Mr. Brown. Was there anything else that I can help you with today?

Speaker speaker_2: Uh, uh, uh, yes, let's pray. We all go t- through it. Close...

Speaker speaker_1: Say that again, Mr. Brown. I can barely hear you.

Speaker speaker_2: Close your eyes, bow your head. I'll, I'll start though. We pray, here today and I don't believe speaking. You're a good guy. Faith with his man on the line while I'm song that both have a good, good days today and be blessed, be strong, y- young, healthy and wise and being good spirit, honesty. In Jesus name I pray, amen. Amen.

Speaker speaker_1: Amen.

Speaker speaker_2: Well, you have a good day and enjoy your day. Yes, sir.

Speaker speaker_1: You too, Mr. Brown.

Speaker speaker_2: Thank you for

Speaker speaker_3: That's what I said, sir.

Speaker speaker_1: I sent you the benefits guide so you can look over the plans offered through Tara.

Speaker speaker_2: Yeah, thank you for that. You have a good one. Yes, sir. Thank you.

Speaker speaker_1: You too, Mr. Brown. Thank you.

Speaker speaker_2: Thank you.