

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Jar. This is Matt. How can I help you? I got a text message from you guys. What, what... They said something about... You know, 13025, I don't know what this is about. What staffing company do you work for, sir? Well, I w- I don't... I was... I, I don't have a job, but I'm about to get this job through Crown Service, uh, Crown Staffing, wait for them to, uh, open back up. They said they, they won't open back up until after the new year. Can I ask a... Was that message from Crown? Yeah. It's a, it's a, uh, Crown Service. Yeah. So that's an automatic text going out to new hires congratulating them on getting this jo- job with Crown and letting them know they have 30 days to get enrolled or decline the coverage or they'll be auto-enrolled into the health insurance offer through Crown. Oh, okay. So I'm gonna give Crown, uh, a call and I'll give you guys a call back. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Jar. This is Matt. How can I help you?

Speaker speaker_2: I got a text message from you guys. What, what... They said something about... You know, 13025, I don't know what this is about.

Speaker speaker_1: What staffing company do you work for, sir?

Speaker speaker_2: Well, I w- I don't... I was... I, I don't have a job, but I'm about to get this job through Crown Service, uh, Crown Staffing, wait for them to, uh, open back up. They said they, they won't open back up until after the new year.

Speaker speaker_1: Can I ask a... Was that message from Crown?

Speaker speaker_2: Yeah. It's a, it's a, uh, Crown Service. Yeah.

Speaker speaker_1: So that's an automatic text going out to new hires congratulating them on getting this jo- job with Crown and letting them know they have 30 days to get enrolled or decline the coverage or they'll be auto-enrolled into the health insurance offer through Crown.

Speaker speaker_2: Oh, okay. So I'm gonna give Crown, uh, a call and I'll give you guys a call back.

Speaker speaker_0: All right.