

## **Transcript: Malcolm**

**Nash-5220177315676160-5128585124823040**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? Hello. I just got a missed call from this, um, phone number. Did they leave you a voicemail? No. Um, this phone... or this phone number tried to call but I was in another call so I was just calling this phone number back. What staffing company do you work for, ma'am? Um, I don't know why this phone... What company are you guys from? We're Benefits in the Card. We're a plan administrator for health insurance for staffing companies. Okay. Well, I don't know why you guys called me, but okay.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker\_2: Hello. I just got a missed call from this, um, phone number.

Speaker speaker\_1: Did they leave you a voicemail?

Speaker speaker\_2: No. Um, this phone... or this phone number tried to call but I was in another call so I was just calling this phone number back.

Speaker speaker\_1: What staffing company do you work for, ma'am?

Speaker speaker\_2: Um, I don't know why this phone... What company are you guys from?

Speaker speaker\_1: We're Benefits in the Card. We're a plan administrator for health insurance for staffing companies.

Speaker speaker\_2: Okay. Well, I don't know why you guys called me, but okay.