

## **Transcript: Malcolm**

**Nash-5165637684477952-6062203072987136**

### **Full Transcript**

What's your problem, they say something I can't do. This is Malcolm, how can I help you? Uh, yes, sir. Uh, this is, uh, Michael Varner calling and, um, I need to talk with the people down at MAU and what I'm calling about is I need to get a 1095C form. Um, m- and I went on their website, the MAU website, and they don't have it o- on their site, so they said to call you all. Can you s- can you repeat that one more time, sir 'cause I'm, I'm, I'm lost. You need a 1092 form? Not that one. 1095-C. 1095-C form. Where... Yeah. It's, it's a 1095-C where it shows where I didn't get insurance through y'all. Well, it shows whether or not it'll, you know, they provided it. Yeah. M- shows whether or not y'all provided insurance, which I didn't get insurance with y'all. And they were saying that I needed to contact y'all to get that but I'm not sure. A 1095-C form? Yeah. Is that... Do you mind if I put you on a brief hold? Yeah. Thank you. You got everything? You checked everything? I sent an email. Yeah. Okay. I checked everything. Okay. I was talking to the wrong motherfucking... Are you there? Are you there, sir? Huh? Yes, sir. Listen, we, we don't do anything with 1095-C forms. That would be something you would wanna go to your employer about. That's what I thought and then I talked with them and they said to contact them but they, yeah, but the girl don't know what she's doing. But anyway, I appreciate that. No problem. You have a great rest of your week now. Thank you. You too. Thank you. Bye-bye. Bye. She said they don't.

### **Conversation Format**

Speaker speaker\_0: What's your problem, they say something I can't do. This is Malcolm, how can I help you?

Speaker speaker\_1: Uh, yes, sir. Uh, this is, uh, Michael Varner calling and, um, I need to talk with the people down at MAU and what I'm calling about is I need to get a 1095C form. Um, m- and I went on their website, the MAU website, and they don't have it o- on their site, so they said to call you all.

Speaker speaker\_0: Can you s- can you repeat that one more time, sir 'cause I'm, I'm, I'm lost. You need a 1092 form?

Speaker speaker\_1: Not that one. 1095-C.

Speaker speaker\_0: 1095-C form.

Speaker speaker\_1: Where... Yeah. It's, it's a 1095-C where it shows where I didn't get insurance through y'all.

Speaker speaker\_2: Well, it shows whether or not it'll, you know, they provided it.

Speaker speaker\_1: Yeah. M- shows whether or not y'all provided insurance, which I didn't get insurance with y'all. And they were saying that I needed to contact y'all to get that but I'm not sure.

Speaker speaker\_0: A 1095-C form?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: Is that... Do you mind if I put you on a brief hold?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: Thank you.

Speaker speaker\_4: You got everything? You checked everything?

Speaker speaker\_5: I sent an email.

Speaker speaker\_4: Yeah. Okay.

Speaker speaker\_5: I checked everything.

Speaker speaker\_4: Okay.

Speaker speaker\_1: I was talking to the wrong motherfucking...

Speaker speaker\_0: Are you there? Are you there, sir?

Speaker speaker\_1: Huh? Yes, sir.

Speaker speaker\_0: Listen, we, we don't do anything with 1095-C forms. That would be something you would wanna go to your employer about.

Speaker speaker\_1: That's what I thought and then I talked with them and they said to contact them but they, yeah, but the girl don't know what she's doing. But anyway, I appreciate that.

Speaker speaker\_0: No problem. You have a great rest of your week now.

Speaker speaker\_1: Thank you. You too.

Speaker speaker\_0: Thank you.

Speaker speaker\_1: Bye-bye.

Speaker speaker\_0: Bye.

Speaker speaker\_1: She said they don't.