

Transcript: Malcolm

Nash-5164352508313600-6272041753821184

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Jar. This is Malcolm, how can I help you? Hi, Malcolm. Um, this is Emerson. I'm calling on behalf of my dad who passed away yesterday and I'm just trying to see if, um, he had any kind of life insurance through his job. What was your name? Also my condolences for your loss. Thank you. Um, Em- Emerson Peoples. Thanks for that. E-M-E-R-S-O-N, P-E-O-P-L-S. Last four of your Social? Uh, eight, four, five, eight. Is it an E or an A, Emerson? It's an E. And what staffing company did he work for, or did he work for? Um, M-A-U out of Paris, Texas. All right. For security purposes, can you verify the address and date of birth for me? Yes. 2526 Lamar Avenue, Apartment 146, Paris, Texas 75460 and his date of birth is March 17th, 1960. Thank you. All right, so it doesn't look like he had any life insurance policies unfortunately. Can you give me a second? Okay. Yeah, yeah, okay. Well, is there anything else I can help you with today, sir? No, that'll be all. No problem. Thanks for calling Benefits in a Jar. I hope you have a good rest of your week. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Jar. This is Malcolm, how can I help you?

Speaker speaker_2: Hi, Malcolm. Um, this is Emerson. I'm calling on behalf of my dad who passed away yesterday and I'm just trying to see if, um, he had any kind of life insurance through his job.

Speaker speaker_1: What was your name? Also my condolences for your loss.

Speaker speaker_2: Thank you. Um, Em- Emerson Peoples.

Speaker speaker_1: Thanks for that.

Speaker speaker_2: E-M-E-R-S-O-N, P-E-O-P-L-S.

Speaker speaker_1: Last four of your Social?

Speaker speaker_2: Uh, eight, four, five, eight.

Speaker speaker_1: Is it an E or an A, Emerson?

Speaker speaker_2: It's an E.

Speaker speaker_1: And what staffing company did he work for, or did he work for?

Speaker speaker_2: Um, M-A-U out of Paris, Texas.

Speaker speaker_1: All right. For security purposes, can you verify the address and date of birth for me?

Speaker speaker_2: Yes. 2526 Lamar Avenue, Apartment 146, Paris, Texas 75460 and his date of birth is March 17th, 1960.

Speaker speaker_1: Thank you. All right, so it doesn't look like he had any life insurance policies unfortunately. Can you give me a second?

Speaker speaker_2: Okay. Yeah, yeah, okay.

Speaker speaker_1: Well, is there anything else I can help you with today, sir?

Speaker speaker_2: No, that'll be all.

Speaker speaker_1: No problem. Thanks for calling Benefits in a Jar. I hope you have a good rest of your week.

Speaker speaker_2: Thank you.