Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Dority's in the car. This is Malcolm. How can I help you? Hello. I just got an email that says, "Don't hurt, open." Uh, like, something like that. And then they said, uh, you have to call this number. What does the email say? What, sir? It's hard for me to hear you. It says, there is a email come to me, "I'm working with the Dohart." Uh, I get off from there and then they said, "You have to call this number by... before the end of, uh, this month." Doherty? You said for Doherty? Yeah. So, so that's just a... So that's a text or was it email or a text message? It's like a text message. So that's an automatic text letting you know to reach out to us if you were interested in getting enrolled into health insurance offered through Doherty. Oh, so the... Yeah. Come to everybody, right? Yes. All right, all right, all right. I'm just was, my dad was concerned about it. Well, is there anything else I can help you with today, sir? No, no, man. Thank you. No problem. You have a great day, man. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Dority's in the car. This is Malcolm. How can I help you?

Speaker speaker_2: Hello. I just got an email that says, "Don't hurt, open." Uh, like, something like that. And then they said, uh, you have to call this number.

Speaker speaker_1: What does the email say? What, sir? It's hard for me to hear you.

Speaker speaker_2: It says, there is a email come to me, "I'm working with the Dohart." Uh, I get off from there and then they said, "You have to call this number by... before the end of, uh, this month."

Speaker speaker_1: Doherty? You said for Doherty?

Speaker speaker_2: Yeah.

Speaker speaker_1: So, so that's just a... So that's a text or was it email or a text message?

Speaker speaker_2: It's like a text message.

Speaker speaker_1: So that's an automatic text letting you know to reach out to us if you were interested in getting enrolled into health insurance offered through Doherty.

Speaker speaker_2: Oh, so the... Yeah. Come to everybody, right?

Speaker speaker_1: Yes.

Speaker speaker_2: All right, all right, I'm just was, my dad was concerned about it.

Speaker speaker_1: Well, is there anything else I can help you with today, sir?

Speaker speaker_2: No, no, man. Thank you.

Speaker speaker_1: No problem. You have a great day, man.

Speaker speaker_2: You too.