

Transcript: Malcolm

Nash-4964987076395008-6669340292202496

Full Transcript

Your call has been forwarded to an automated voice messaging system. Three, one, eight, seven, five, eight, four, zero, nine, seven is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hey, Ms. Taylor, this is Malcolm with Benefits in the Car. We were just speaking about getting your coverage canceled. So I was informed that you guys are going into opening enrollment on Monday. The -- what day, what day is that? Monday the 23rd. So if you call back on Monday the 23rd, you will be able to get your coverage canceled. But please be advised, the cancellation process does take one to two weeks, and it is possible to see deductions within two weeks, but after two weeks you should not see any more deductions. If you have any questions, feel free to give us a callback at 844-886-5373. We're open 8 a.m. to 8 p.m. Eastern Time, Monday through Friday. Thank you and have a great weekend.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Three, one, eight, seven, five, eight, four, zero, nine, seven is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Hey, Ms. Taylor, this is Malcolm with Benefits in the Car. We were just speaking about getting your coverage canceled. So I was informed that you guys are going into opening enrollment on Monday. The -- what day, what day is that? Monday the 23rd. So if you call back on Monday the 23rd, you will be able to get your coverage canceled. But please be advised, the cancellation process does take one to two weeks, and it is possible to see deductions within two weeks, but after two weeks you should not see any more deductions. If you have any questions, feel free to give us a callback at 844-886-5373. We're open 8 a.m. to 8 p.m. Eastern Time, Monday through Friday. Thank you and have a great weekend.