

Transcript: Malcolm

Nash-4953917839327232-6527155098828800

Full Transcript

Your call- Hello. ... will be monitored or recorded for quality assurance purposes. Hey, is this Miss Julie? It is. Hey, Miss Julie. This is Malcolm with Benefind. Remember speaking with me yesterday? Yes. All right, so it does look like you're eligible to get enrolled. I was just calling to let you know that you're eligible to get enrolled into the coverage. I don't know if right now would be a good time, but I just wanted to let you know that you are eligible to get enrolled into the coverage. Okay, perfect. So then I can go in and do that later on? Yes, ma'am, or you can give us a call and we can do it over the phone, whichever you prefer. Okay. All right. I will try and go in and do it later on. Um, do you have certain hours? Are you open 24? So we're open 8:00 AM to 8:00 PM Eastern Time, Monday through Frid- well, Monday through Wednesday this week because of the holidays. Sure. Eight to eight Eastern. Okay. All right, perfect. All right. Thank you. No problem, Miss Julie. And- You have a great holiday. Thank you. You too. Thank you. Uh-huh. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call-

Speaker speaker_1: Hello.

Speaker speaker_0: ... will be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Miss Julie? It is. Hey, Miss Julie. This is Malcolm with Benefind. Remember speaking with me yesterday? Yes. All right, so it does look like you're eligible to get enrolled. I was just calling to let you know that you're eligible to get enrolled into the coverage. I don't know if right now would be a good time, but I just wanted to let you know that you are eligible to get enrolled into the coverage. Okay, perfect. So then I can go in and do that later on? Yes, ma'am, or you can give us a call and we can do it over the phone, whichever you prefer. Okay. All right. I will try and go in and do it later on. Um, do you have certain hours? Are you open 24? So we're open 8:00 AM to 8:00 PM Eastern Time, Monday through Frid- well, Monday through Wednesday this week because of the holidays. Sure. Eight to eight Eastern. Okay. All right, perfect. All right. Thank you. No problem, Miss Julie. And- You have a great holiday. Thank you. You too. Thank you. Uh-huh. Bye-bye. Bye.