

Transcript: Malcolm

Nash-4953650587025408-5947364553834496

Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Yeah, um, somebody just sent this, uh, link to me. Who is, who is Wagner? Wagner is a staffing company. Okay. Do you not work for them? Oh, okay. Yeah, yeah. I was waiting on them to call me. Who is, um, who is Nick? So, what does the message say, sir? Okay, hold on. Hold on. Let me read it to you right, right there. Hold on. It says, uh... Okay. Oh, shoot. It says, "Welcome to Wagner. You'll be enrolled in the M.E., in the MEC plan the day after you get your, your, um, first check. Call *****." Okay. So the MEC plan is, uh, it's for health insurance through Wagner. MEC- Oh, okay. ... is the preventative care plan and it's good for like wellness checks, physicals, vaccinations- Okay. ... cancer screenings, pap smears and mammograms for women, any preventative care services. Okay. Okay. Okay. I understand that, but right now- So you don't need anything from- ... I'm unemployed right now. ... us at Wagner? Right now I'm unemployed. So I'm trying to get a job through Wagner. So it was Wagner sending you this? Oh, so that's just the automatic text that goes out to everyone. I wouldn't know anything about- Okay. ... getting you a job with Wagner, but I know that that's an automatic text. Oh, I got you. I got you. I got you. Okay. Okay. Well, was there anything else I can help you with today, sir? Yeah, I'm trying to... Like I say, I'm trying to find employment. Can you guys help me out with that? So we're not a, we're not a staffing agency. We're a plan administrator for health insurance with staffing companies. We just get you guys enrolled or unenrolled from Health and Employment. Okay. Yeah, well, we'll see. Okay, well, see, I just had a job with them. That's probably why it came out, uh, to me. Mm-hmm. Because I just had a job with them, and uh, the job had ended, so yeah. Okay. That's why that probably came to me. Mm-hmm. So, so, this is not the staffing agency right here? I got you. No, sir. We're just the plan, we're just the plan administrator for health insurance for staffing companies. Okay. All right then. Okay. Thank you then. All right. Thank you, sir. No problem, sir. Yeah. Was there anything else I can help you with today? No, I'm just trying to find a job. That's what I'm a- that's what I'm scouting for right now. Okay. Yeah. Well, if there's nothing else, thanks for calling Benefits in the Car. For sure. I hope you have a great rest of your week, man. You do the same, man. Stay warm. Alright. Thank you. You too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: Yeah, um, somebody just sent this, uh, link to me. Who is, who is Wagner?

Speaker speaker_0: Wagner is a staffing company.

Speaker speaker_1: Okay.

Speaker speaker_0: Do you not work for them?

Speaker speaker_1: Oh, okay. Yeah, yeah. I was waiting on them to call me. Who is, um, who is Nick?

Speaker speaker_0: So, what does the message say, sir?

Speaker speaker_1: Okay, hold on. Hold on. Let me read it to you right, right there. Hold on. It says, uh...

Speaker speaker_0: Okay.

Speaker speaker_1: Oh, shoot. It says, "Welcome to Wagner. You'll be enrolled in the M.E., in the MEC plan the day after you get your, your, um, first check. Call *****."

Speaker speaker_0: Okay. So the MEC plan is, uh, it's for health insurance through Wagner. MEC-

Speaker speaker_1: Oh, okay.

Speaker speaker_0: ... is the preventative care plan and it's good for like wellness checks, physicals, vaccinations-

Speaker speaker_1: Okay.

Speaker speaker_0: ... cancer screenings, pap smears and mammograms for women, any preventative care services.

Speaker speaker_1: Okay. Okay. Okay. I understand that, but right now-

Speaker speaker_0: So you don't need anything from-

Speaker speaker_1: ... I'm unemployed right now.

Speaker speaker_0: ... us at Wagner?

Speaker speaker_1: Right now I'm unemployed. So I'm trying to get a job through Wagner.

Speaker speaker_0: So it was Wagner sending you this? Oh, so that's just the automatic text that goes out to everyone. I wouldn't know anything about-

Speaker speaker_1: Okay.

Speaker speaker_0: ... getting you a job with Wagner, but I know that that's an automatic text.

Speaker speaker_1: Oh, I got you. I got you. I got you. Okay. Okay.

Speaker speaker_0: Well, was there anything else I can help you with today, sir?

Speaker speaker_1: Yeah, I'm trying to... Like I say, I'm trying to find employment. Can you guys help me out with that?

Speaker speaker_0: So we're not a, we're not a staffing agency. We're a plan administrator for health insurance with staffing companies. We just get you guys enrolled or unenrolled from Health and Employment.

Speaker speaker_1: Okay. Yeah, well, we'll see. Okay, well, see, I just had a job with them. That's probably why it came out, uh, to me.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Because I just had a job with them, and uh, the job had ended, so yeah. Okay. That's why that probably came to me. Mm-hmm. So, so, this is not the staffing agency right here? I got you.

Speaker speaker_0: No, sir. We're just the plan, we're just the plan administrator for health insurance for staffing companies.

Speaker speaker_1: Okay. All right then. Okay. Thank you then.

Speaker speaker_0: All right.

Speaker speaker_1: Thank you, sir.

Speaker speaker_0: No problem, sir.

Speaker speaker_1: Yeah.

Speaker speaker_0: Was there anything else I can help you with today?

Speaker speaker_1: No, I'm just trying to find a job. That's what I'm a- that's what I'm scouting for right now. Okay. Yeah.

Speaker speaker_0: Well, if there's nothing else, thanks for calling Benefits in the Car.

Speaker speaker_1: For sure.

Speaker speaker_0: I hope you have a great rest of your week, man.

Speaker speaker_1: You do the same, man. Stay warm. Alright.

Speaker speaker_0: Thank you. You too.

Speaker speaker_1: Thank you.

Speaker speaker_0: Bye.