

Transcript: Malcolm

Nash-4863446168059904-5778974516658176

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? Yeah, this any Serge? This is Benefits in the Card, sir. Okay. I'm trying to get ahold of Serge. The... I think you got the wrong number. This is for the health insurance portion, for Serge. Yeah. Okay. Okay, thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker_2: Yeah, this any Serge?

Speaker speaker_1: This is Benefits in the Card, sir.

Speaker speaker_2: Okay. I'm trying to get ahold of Serge. The...

Speaker speaker_1: I think you got the wrong number. This is for the health insurance portion, for Serge.

Speaker speaker_2: Yeah. Okay. Okay, thank you.