**Transcript: Malcolm** 

Nash-4827169501003776-5365459564150784

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling 56 000. Yes, this is Brent Hakes. I don't want any kind of healthcare or anything. What staffing company do you work for? Serge. What's the last four of your social security number? 7738. First name? Brent. Last name? Hakes. For security purposes, can you verify your address and date of birth for me? 6803 County Road 30, Mount Juliet, Ohio 43338 and then-- and 9689. Q. All right, I got that decline for you, Mr. Brent. Was there anything else I can help you with today? Nope, that's it. All right, thanks for calling Benefits in a Cartel, hope you have a great weekend, man. You too. Thank you. Bye. Bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling 56 000.

Speaker speaker 2: Yes, this is Brent Hakes. I don't want any kind of healthcare or anything.

Speaker speaker\_1: What staffing company do you work for?

Speaker speaker\_2: Serge.

Speaker speaker\_1: What's the last four of your social security number?

Speaker speaker\_2: 7738.

Speaker speaker\_1: First name?

Speaker speaker 2: Brent.

Speaker speaker\_1: Last name?

Speaker speaker 2: Hakes.

Speaker speaker\_1: For security purposes, can you verify your address and date of birth for me?

Speaker speaker\_2: 6803 County Road 30, Mount Juliet, Ohio 43338 and then-- and 9689.

Speaker speaker\_1: Q. All right, I got that decline for you, Mr. Brent. Was there anything else I can help you with today?

Speaker speaker\_2: Nope, that's it.

Speaker speaker\_1: All right, thanks for calling Benefits in a Cartel, hope you have a great weekend, man.

Speaker speaker\_2: You too.

Speaker speaker\_1: Thank you.

Speaker speaker\_2: Bye.

Speaker speaker\_1: Bye.