

Transcript: Malcolm

Nash-4819574040510464-6626740955201536

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Card, this is Malcolm. How can I help you? Yes, this Eddie Landon. I was calling to opt out of the, um, automated insurance thing. What staffing company do you work for? Um, it is, um, Integrity. Last four of your Social? Excuse me? The last four of your Social? 2957. First name? Eddie. Say that again. Eddie. E-D-D-I-E. Are you a brand new hire? Yeah, I'm a brand new hire. All right, so I'ma have to add you in the system. What's your full Social? 310-76-2957. You said 310-76-2957? 2957. All right. How do you spell your first name? E-D-D-I-E. Last name? Landon. L-A-N-D-O-N. E-mail good? Address? My address? Mm-hmm. 9 Johnson Street, Gary, Indiana. You said 9 Johnson Street? 3679 Johnson, Gary, Indiana, 46408. 3679 Johnson Street, Gary, Indiana? Yeah. What was the zip code? 46408. Date of birth? 2/18/64. Email? Um, landon80-59@gmail.com. Again, landon80-59? Yep. That is, uh, Gmail or Yahoo? That's Gmail. Okay. And your phone number? Area code 219-269-8764. You said 219-269-8764? Yep. Yeah. Well, I'll have that decline for you, Mr. Landon. Was there anything else I could help you with today? No, thank you. That's good. N-no problem. Thanks for calling Benefits in a Card. I hope you have a great rest of your week, man. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Card, this is Malcolm. How can I help you?

Speaker speaker_2: Yes, this Eddie Landon. I was calling to opt out of the, um, automated insurance thing.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Um, it is, um, Integrity.

Speaker speaker_1: Last four of your Social?

Speaker speaker_2: Excuse me?

Speaker speaker_1: The last four of your Social?

Speaker speaker_2: 2957.

Speaker speaker_1: First name?

Speaker speaker_2: Eddie.

Speaker speaker_1: Say that again.

Speaker speaker_2: Eddie. E-D-D-I-E.

Speaker speaker_1: Are you a brand new hire?

Speaker speaker_2: Yeah, I'm a brand new hire.

Speaker speaker_1: All right, so I'ma have to add you in the system. What's your full Social?

Speaker speaker_2: 310-76-2957.

Speaker speaker_1: You said 310-76-2957?

Speaker speaker_2: 2957.

Speaker speaker_1: All right. How do you spell your first name?

Speaker speaker_2: E-D-D-I-E.

Speaker speaker_1: Last name?

Speaker speaker_2: Landon. L-A-N-D-O-N.

Speaker speaker_1: E-mail good? Address?

Speaker speaker_2: My address?

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: 9 Johnson Street, Gary, Indiana.

Speaker speaker_1: You said 9 Johnson Street?

Speaker speaker_2: 3679 Johnson, Gary, Indiana, 46408.

Speaker speaker_1: 3679 Johnson Street, Gary, Indiana?

Speaker speaker_2: Yeah.

Speaker speaker_1: What was the zip code?

Speaker speaker_2: 46408.

Speaker speaker_1: Date of birth?

Speaker speaker_2: 2/18/64.

Speaker speaker_1: Email?

Speaker speaker_2: Um, landon80-59@gmail.com.

Speaker speaker_1: Again, landon80-59?

Speaker speaker_2: Yep.

Speaker speaker_1: That is, uh, Gmail or Yahoo?

Speaker speaker_2: That's Gmail.

Speaker speaker_1: Okay. And your phone number?

Speaker speaker_2: Area code 219-269-8764.

Speaker speaker_1: You said 219-269-8764?

Speaker speaker_2: Yep.

Speaker speaker_1: Yeah. Well, I'll have that decline for you, Mr. Landon. Was there anything else I could help you with today?

Speaker speaker_2: No, thank you. That's good.

Speaker speaker_1: N- no problem. Thanks for calling Benefits in a Card. I hope you have a great rest of your week, man.

Speaker speaker_2: All right.