

## **Transcript: Malcolm**

**Nash-4708561013129216-5256140285231104**

### **Full Transcript**

Your call may be recorded for quality assurance purposes. Hey, is this Ms. Anderson? Yes, who's calling? This is ... in regards to your Hospitality Staffing. Yes. It looks like you selected you wanted coverage but then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled or not. You're from Hospit- Hospi- Hospitality Staffing? Yes, ma'am, the Health Insurance Program. Um, no. That's all I needed from you Ms. Anderson. I hope you have a great weekend. You too. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be recorded for quality assurance purposes.

Speaker speaker\_1: Hey, is this Ms. Anderson?

Speaker speaker\_2: Yes, who's calling?

Speaker speaker\_1: This is ... in regards to your Hospitality Staffing.

Speaker speaker\_2: Yes.

Speaker speaker\_1: It looks like you selected you wanted coverage but then you also selected to not participate, so we're just calling to verify if you wanted to get enrolled or not.

Speaker speaker\_2: You're from Hospit- Hospi- Hospitality Staffing?

Speaker speaker\_1: Yes, ma'am, the Health Insurance Program.

Speaker speaker\_2: Um, no.

Speaker speaker\_1: That's all I needed from you Ms. Anderson. I hope you have a great weekend.

Speaker speaker\_2: You too.

Speaker speaker\_1: Thank you.