

Transcript: Malcolm

Nash-4639864917016576-6205346405105664

Full Transcript

Your call- Hello. ... will be monitored or recorded for quality assurance purposes. Is this Mr. DeMarcus? Yes, sir. Hey, this is Malcolm with Benefits and the Card. I'm calling in regards to your enrollment form with Hospitality Staffing Solutions. Yes. So it looks like you selected you wanted coverage but then you also selected to not participate, so we were just calling to verify if you wanted to get enrolled or not. I need coverage? ... as offered through them. Yes, sir. Uh, no, sir. That's all I needed from you, Mr. DeMarcus. I hope you have a great day, man. Thank you. Thank you. You as well. Thank you. All right.

Conversation Format

Speaker speaker_0: Your call-

Speaker speaker_1: Hello.

Speaker speaker_0: ... will be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Is this Mr. DeMarcus?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Hey, this is Malcolm with Benefits and the Card. I'm calling in regards to your enrollment form with Hospitality Staffing Solutions.

Speaker speaker_1: Yes.

Speaker speaker_2: So it looks like you selected you wanted coverage but then you also selected to not participate, so we were just calling to verify if you wanted to get enrolled or not.

Speaker speaker_1: I need coverage?

Speaker speaker_2: ... as offered through them. Yes, sir.

Speaker speaker_1: Uh, no, sir.

Speaker speaker_2: That's all I needed from you, Mr. DeMarcus. I hope you have a great day, man.

Speaker speaker_1: Thank you. Thank you. You as well.

Speaker speaker_2: Thank you.

Speaker speaker_1: All right.