

Transcript: Malcolm

Nash-4621089807843328-5063325611769856

Full Transcript

Thanks for calling Benefits in a Card. This is Malcolm. How can I help you? Yeah, um, are you with... You're with BG right? Uh, we're... We're Benefits in a Card. We're a plan administrator for health insurance for staffing companies and BG is one of our partners. Oh, okay. So I'm actually trying to get ahold of them because I got a message from y'all. And I'm unclear about everything so... And I've done... Called two phone numbers trying to get ahold of them and I can't get ahold of them so I wasn't real sure what this number was connected to. So- Yeah. We're for the health insurance portion. We... I don't have... And I don't have BG's phone number unfortunately. Okay. That's fine. Well, at least I know that you're not them. Okay. You answered my question. All right. Thank you. No problem. No problem. ??? All right. All right. Okay. Bye. Okay.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Card. This is Malcolm. How can I help you?

Speaker speaker_1: Yeah, um, are you with... You're with BG right?

Speaker speaker_0: Uh, we're... We're Benefits in a Card. We're a plan administrator for health insurance for staffing companies and BG is one of our partners.

Speaker speaker_1: Oh, okay. So I'm actually trying to get ahold of them because I got a message from y'all. And I'm unclear about everything so... And I've done... Called two phone numbers trying to get ahold of them and I can't get ahold of them so I wasn't real sure what this number was connected to. So-

Speaker speaker_0: Yeah. We're for the health insurance portion. We... I don't have... And I don't have BG's phone number unfortunately.

Speaker speaker_1: Okay. That's fine. Well, at least I know that you're not them. Okay. You answered my question. All right. Thank you.

Speaker speaker_0: No problem. No problem. ???

Speaker speaker_1: All right. All right. Okay. Bye.

Speaker speaker_0: Okay.