

Transcript: Malcolm

Nash-4610475106025472-6216371296845824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. BasicTime Benefits in the car. This is Malcolm, how can I help you? Hello. BasicTime Benefits in the car. This is Malcolm, how can I help you? Uh, they told me to call, call this number. Were you wanting to get enrolled in health insurance? Uh, yeah. What staffing company do you work for? Say it again? What staffing company do you work for? Uh, Personal. So you have Partners Personnel? Yeah. Actually, what if I have a... What if I already have a, um, uh, what's it called? I already... a health insurance? This is for the health insurance offered through Partners Personnel. Yeah. So you don't want insurance, or you want to check if you already have insurance? No, give me, give me a minute, okay? Okay. I'm sorry. I'll call you back. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: BasicTime Benefits in the car. This is Malcolm, how can I help you?

Speaker speaker_2: Hello.

Speaker speaker_1: BasicTime Benefits in the car. This is Malcolm, how can I help you?

Speaker speaker_2: Uh, they told me to call, call this number.

Speaker speaker_1: Were you wanting to get enrolled in health insurance?

Speaker speaker_2: Uh, yeah.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Say it again?

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Uh, Personal.

Speaker speaker_1: So you have Partners Personnel?

Speaker speaker_2: Yeah. Actually, what if I have a... What if I already have a, um, uh, what's it called? I already... a health insurance?

Speaker speaker_1: This is for the health insurance offered through Partners Personnel.

Speaker speaker_2: Yeah.

Speaker speaker_1: So you don't want insurance, or you want to check if you already have insurance?

Speaker speaker_2: No, give me, give me a minute, okay?

Speaker speaker_1: Okay.

Speaker speaker_2: I'm sorry. I'll call you back.

Speaker speaker_1: Okay.