

Transcript: Malcolm

Nash-4587618841346048-6288050173198336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling. How may I can help you? Yeah. I was just calling because, um... Well, my name is Quincy Harris. I was calling because, um, I'm currently working for Surge Staffing and a part of the application was for insurance. And currently, I'm getting \$15 deducted out of my pay, but I already have insurance, so I wanted to opt out of this insurance because I already have insurance. Okay. What's the last four of your Social? 8323. First name? Quincy. Last name? Harris. And for security purposes, can you verify your address and date of birth for me? 1885 Dunning Road, 7-19-91. 43219. Was that a- Wait. So the address and your date of birth was incorrect. Could you verify with your full Social? 277948323. Thank you. So we got a 2257 Albert Ave., Apartment 1D. So is that a old address? Yes, that's a old address. All right. What's your new address? 1885 Dunning Road, Columbus, Ohio 43219. Mm-mm. Spell Dunning. D-U-N-N-I-N-G Road. And the city, you said Columbus? Yes, Columbus, Ohio. And what was your date of birth? 7-19-1991. You said 7-19-1991? Yes, sir. And your phone number is 614-897-4210? Yes, sir. And your email is quincyh@yahoo.com? Yeah. Yes, sir. Thank you. All right. I got that declined for you, Mr. Harris. Was there anything else I could help you with today? No, that's the only thing. Thank you. No problem then. Nothing else. Thanks for calling Benefits in the Car. Hope you have a great rest of your week. Okay. You too. Thank you. Talk to you later.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling. How may I can help you?

Speaker speaker_2: Yeah. I was just calling because, um... Well, my name is Quincy Harris. I was calling because, um, I'm currently working for Surge Staffing and a part of the application was for insurance. And currently, I'm getting \$15 deducted out of my pay, but I already have insurance, so I wanted to opt out of this insurance because I already have insurance.

Speaker speaker_1: Okay. What's the last four of your Social?

Speaker speaker_2: 8323.

Speaker speaker_1: First name?

Speaker speaker_2: Quincy.

Speaker speaker_1: Last name?

Speaker speaker_2: Harris.

Speaker speaker_1: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: 1885 Dunning Road, 7-19-91. 43219.

Speaker speaker_1: Was that a- Wait. So the address and your date of birth was incorrect. Could you verify with your full Social?

Speaker speaker_2: 277948323.

Speaker speaker_1: Thank you. So we got a 2257 Albert Ave., Apartment 1D. So is that a old address?

Speaker speaker_2: Yes, that's a old address.

Speaker speaker_1: All right. What's your new address?

Speaker speaker_2: 1885 Dunning Road, Columbus, Ohio 43219.

Speaker speaker_1: Mm-mm.

Speaker speaker_2: Spell Dunning. D-U-N-N-I-N-G Road.

Speaker speaker_1: And the city, you said Columbus?

Speaker speaker_2: Yes, Columbus, Ohio.

Speaker speaker_1: And what was your date of birth?

Speaker speaker_2: 7-19-1991.

Speaker speaker_1: You said 7-19-1991?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And your phone number is 614-897-4210?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And your email is quincyh@yahoo.com?

Speaker speaker_2: Yeah. Yes, sir.

Speaker speaker_1: Thank you. All right. I got that declined for you, Mr. Harris. Was there anything else I could help you with today?

Speaker speaker_2: No, that's the only thing. Thank you.

Speaker speaker_1: No problem then. Nothing else. Thanks for calling Benefits in the Car. Hope you have a great rest of your week.

Speaker speaker_2: Okay. You too.

Speaker speaker_1: Thank you.

Speaker speaker_2: Talk to you later.