

Transcript: Malcolm

Nash-4575283817005056-6621569521074176

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... if your call benefits in the card. This is Malcolm, how can I help you? Hey, how you doing, sir? I'm doing good. How about you? Man, I'm doing all right. So, um, right, I'm trying to figure out what the benefit's about. It's health insurance offered through your staffing company. Oh, you talking about health insurance? Yes, sir. Oh, no. I'm already ready for that. That's great. What staffing company do you work for? Oh, BS... BGS? Uh, yeah. I don't... I, I be forgetting the names here, bro. You're good. If it's BGS... Yeah, that's what it is. They don't auto-reload, so you're fine. It's an option. Oh, okay. All right. Appreciate it. No problem, man. You have a great day. Thanks for calling. All right, you too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... if your call benefits in the card. This is Malcolm, how can I help you?

Speaker speaker_2: Hey, how you doing, sir?

Speaker speaker_1: I'm doing good. How about you?

Speaker speaker_2: Man, I'm doing all right. So, um, right, I'm trying to figure out what the benefit's about.

Speaker speaker_1: It's health insurance offered through your staffing company.

Speaker speaker_2: Oh, you talking about health insurance?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Oh, no. I'm already ready for that. That's great.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Oh, BS...

Speaker speaker_1: BGS?

Speaker speaker_2: Uh, yeah. I don't... I, I be forgetting the names here, bro.

Speaker speaker_1: You're good. If it's BGS...

Speaker speaker_2: Yeah, that's what it is.

Speaker speaker_1: They don't auto-reload, so you're fine. It's an option.

Speaker speaker_2: Oh, okay. All right. Appreciate it.

Speaker speaker_1: No problem, man. You have a great day. Thanks for calling.

Speaker speaker_2: All right, you too.