

Transcript: Justin

Mills-6754214781960192-6245483463884800

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Our Cards. This is Justin. How can I help you today? Uh, yes, Justin. I want to make a payment on my, uh... I want to make a, a payment on my, uh, well, a premium... a payment on... well, pay my premium. I'm sorry. Okay. What's the staffing agency you work for? Uh, Hamilton Riker. And the last four of your social? Uh, 6002. And what was your first and last name? My first name Ben, last name Nixon. And for security purposes, can you verify your home address, including city, state and zip code, Ben? Uh, yeah. Uh, 2035 Lauren Road, Camden, Mississippi 39045. And your date of birth? Uh, October the 9th, 1964. And a good telephone number have a 662-315-6244. Uh, yes. And the email I have is mixon_20@Hotmail? Yeah. Okay. And just to verify, you wanted to make a direct payment. Is that correct? Uh, yes. Okay. So let me go ahead and get that set up for you. All right. And just to confirm, the same address we have on file is the same as your billing address? Uh, yes, it is. Okay. Let's see here. 2035 Lauren Road, Camden, Mississippi 39045. Okay, and the credit card number. Uh, yeah. It's gonna be 4765-4600-36588716. And the expiration date? So it's gonna be, uh, 01/28. Mm-hmm. And the CVC number. Uh, 853. Okay. I'm about to go ahead and process the direct payment of \$31.72. Okay. So payment was successful. Is there anything else I can help you out with today, Mr. Mixon? No, Justin. I appreciate you, sir. Thank you so much. You're welcome. You have a great day, okay? What you do say now. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Our Cards. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yes, Justin. I want to make a payment on my, uh... I want to make a, a payment on my, uh, well, a premium... a payment on... well, pay my premium. I'm sorry.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Uh, Hamilton Riker.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Uh, 6002.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: My first name Ben, last name Nixon.

Speaker speaker_1: And for security purposes, can you verify your home address, including city, state and zip code, Ben?

Speaker speaker_2: Uh, yeah. Uh, 2035 Lauren Road, Camden, Mississippi 39045.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: Uh, October the 9th, 1964.

Speaker speaker_1: And a good telephone number have a 662-315-6244.

Speaker speaker_2: Uh, yes.

Speaker speaker_1: And the email I have is mixon_20@Hotmail?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. And just to verify, you wanted to make a direct payment. Is that correct?

Speaker speaker_2: Uh, yes.

Speaker speaker_1: Okay. So let me go ahead and get that set up for you. All right. And just to confirm, the same address we have on file is the same as your billing address?

Speaker speaker_2: Uh, yes, it is.

Speaker speaker_1: Okay. Let's see here. 2035 Lauren Road, Camden, Mississippi 39045. Okay, and the credit card number.

Speaker speaker_2: Uh, yeah. It's gonna be 4765-4600-36588716.

Speaker speaker_1: And the expiration date?

Speaker speaker_2: So it's gonna be, uh, 01/28.

Speaker speaker_1: Mm-hmm. And the CVC number.

Speaker speaker_2: Uh, 853.

Speaker speaker_1: Okay. I'm about to go ahead and process the direct payment of \$31.72.

Speaker speaker_2: Okay.

Speaker speaker_1: So payment was successful. Is there anything else I can help you out with today, Mr. Mixon?

Speaker speaker_2: No, Justin. I appreciate you, sir. Thank you so much.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: What you do say now. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.