**Transcript: Justin** 

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## **Full Transcript**

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Yeah, this, this is Regina. Uh, I'm trying to call and see if it's a impact on this card. On my card. Did you check with this? Uh, no, ma'am. We're the benefit administrators for staffing agencies. We deal with health insurance. Oh, okay. I'll check it... Is this the number to check? Um, no. No, ma'am. To see what's- This is not- ... on your card. Okay, thanks. This is for benefits. Okay, thanks.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yeah, this, this is Regina. Uh, I'm trying to call and see if it's a impact on this card. On my card. Did you check with this?

Speaker speaker\_0: Uh, no, ma'am. We're the benefit administrators for staffing agencies. We deal with health insurance.

Speaker speaker\_1: Oh, okay. I'll check it... Is this the number to check?

Speaker speaker\_0: Um, no. No, ma'am.

Speaker speaker\_1: To see what's-

Speaker speaker\_0: This is not-

Speaker speaker\_1: ... on your card. Okay, thanks.

Speaker speaker\_0: This is for benefits.

Speaker speaker\_1: Okay, thanks.