

Transcript: Justin

Mills-6717687635591168-6271977471557632

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Encourage. This is Justin. How can I help you today? Uh, yes. I was h- given 30 days to enroll in benefits, and I was gonna decline coverage because I have insurance with my husband. No worries. What's the staffing agency you work for? Surge Staffing. And the last four of your Social? 5423. 5423. And what was your first and last name? Hannah Browning . And for security purposes, can you verify the home address, including city, state and zip code, Hannah? Yes. It's 977 Lookout Drive, Arab, Alabama 35016. And your date of birth? 8/20/96. And a good telephone number you have is 256-550-1327? Yes. And the email is hannahleeann39 at gmail? Yes. Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today? That was it. Awesome. Well, thank you for calling Benefits and Encourage, and I hope you have a wonderful day, okay? Thank you. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Encourage. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yes. I was h- given 30 days to enroll in benefits, and I was gonna decline coverage because I have insurance with my husband.

Speaker speaker_1: No worries. What's the staffing agency you work for?

Speaker speaker_2: Surge Staffing.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 5423.

Speaker speaker_3: 5423.

Speaker speaker_1: And what was your first and last name?

Speaker speaker_2: Hannah Browning .

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Hannah?

Speaker speaker_2: Yes. It's 977 Lookout Drive, Arab, Alabama 35016.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 8/20/96.

Speaker speaker_1: And a good telephone number you have is 256-550-1327?

Speaker speaker_2: Yes.

Speaker speaker_1: And the email is hannahleeann39 at gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. So I'll go ahead and opt you out, but is there anything else I could help you out with today?

Speaker speaker_2: That was it.

Speaker speaker_1: Awesome. Well, thank you for calling Benefits and Encourage, and I hope you have a wonderful day, okay?

Speaker speaker_2: Thank you. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.