

Transcript: Justin

Mills-6704943723102208-6684829686611968

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, yes, I'm on Surge's, um, website. I'm doing my onboarding, and it said to opt out to call this number if I do not want the benefits, so I'm calling this number. Okay. It says you're on- you're creating a file f- or you're creating, um, not creating but you're applying to Surge Staffing? Yes. Okay. Um- And I'm going on, onboard right now. Okay. So in order for me to create a file in our system to opt you out of Surge's benefits, I need your full social. Uh, 284-78-0735. And your first and last name? Raquitta Camp. Spell your first name for me. R-A-Q-U-I-T-T-A. Okay. And your home address including city, state and zip code. 5132 Heatherton Drive, Shortwood, Ohio 45417- I mean 45426. And your date of birth? 01/16/73. And a good telephone number has 937-559-6695. Yes. And do you have a good email by any chance? No. No, that information should be good enough for you. Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today? Uh, no, that's it. Awesome. Well, you have a wonderful day, okay? Thank you. You did just fine. All right, bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes, I'm on Surge's, um, website. I'm doing my onboarding, and it said to opt out to call this number if I do not want the benefits, so I'm calling this number.

Speaker speaker_0: Okay. It says you're on- you're creating a file f- or you're creating, um, not creating but you're applying to Surge Staffing?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Um-

Speaker speaker_1: And I'm going on, onboard right now.

Speaker speaker_0: Okay. So in order for me to create a file in our system to opt you out of Surge's benefits, I need your full social.

Speaker speaker_1: Uh, 284-78-0735.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Raquitta Camp.

Speaker speaker_0: Spell your first name for me.

Speaker speaker_1: R-A-Q-U-I-T-T-A.

Speaker speaker_0: Okay. And your home address including city, state and zip code.

Speaker speaker_1: 5132 Heatherton Drive, Shortwood, Ohio 45417- I mean 45426.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 01/16/73.

Speaker speaker_0: And a good telephone number has 937-559-6695.

Speaker speaker_1: Yes.

Speaker speaker_0: And do you have a good email by any chance?

Speaker speaker_1: No. No, that information should be good enough for you.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker_1: Uh, no, that's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Thank you. You did just fine.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Bye.