

Transcript: Justin

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Full Transcript

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Hi, Justin. How are you doing today? I'm doing well. And yourself? I'm pretty good. Um, I just had a quick question. So, I ended up, um, speaking to one of the, um, coordinators, I guess, from the company. And, um, they had me do like the, um, orientation packet and everything. And, um, when it got to the insurance part, I, um, I clicked no because I was already, um, covered by the state. I'm on, uh, Medicaid. But I do have a question about that. So, to say like if I did wanna like drop the Medicaid and then go through insurance with you guys, would I be able to like go back in and like edit that or would I have to wait all the way towards the end of the year towards like open season again? Um, well, I do know that your personal open enrollment period is 30 days from your first paycheck through that assignment. Um, so if it's within that 30-day window, you're eligible. But if it's after that 30 days, um, you would either have to wait until company open enrollment period or experience a qualified life event, which may be considered as marriage or divorce, birth or adoption of a child, or involuntary loss of coverage, if you wanted to get re-enrolled after the 30 days. Got it. Okay, that makes perfect sense. Okay, that's the only question I had. Thank you so much. You're welcome. You have a great day, okay? Y- you as well. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. How are you doing today?

Speaker speaker_0: I'm doing well. And yourself?

Speaker speaker_1: I'm pretty good. Um, I just had a quick question. So, I ended up, um, speaking to one of the, um, coordinators, I guess, from the company. And, um, they had me do like the, um, orientation packet and everything. And, um, when it got to the insurance part, I, um, I clicked no because I was already, um, covered by the state. I'm on, uh, Medicaid. But I do have a question about that. So, to say like if I did wanna like drop the Medicaid and then go through insurance with you guys, would I be able to like go back in and like edit that or would I have to wait all the way towards the end of the year towards like open season again?

Speaker speaker_0: Um, well, I do know that your personal open enrollment period is 30 days from your first paycheck through that assignment. Um, so if it's within that 30-day window, you're eligible. But if it's after that 30 days, um, you would either have to wait until company

open enrollment period or experience a qualified life event, which may be considered as marriage or divorce, birth or adoption of a child, or involuntary loss of coverage, if you wanted to get re-enrolled after the 30 days.

Speaker speaker_1: Got it. Okay, that makes perfect sense. Okay, that's the only question I had. Thank you so much.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: Y- you as well.

Speaker speaker_0: Thank you. Bye-bye.