

Transcript: Justin

Mills-6667341341442048-4694635012210688

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Center Clerk. This is Justin. How can I help you today? Yes. Uh, um, the last thing it said to MAU, is it doing the re- uh, enrollment? Yeah. The text message you received was just, um, a courtesy reminder letting you know that MAU started their company open enrollment period today and lasting until January 31st. So, you have the option to enroll, make changes, or cancel benefits offered through them, like health insurance. Oh. Okay. But like I said, it was just a courtesy reminder from them. I can email you a copy of a benefit guide if you wanted something to look over. No. No, thank you. No worries. Is there anything else I can help you out with today? No. You helped me out. Thank you. You're welcome. You have a great day, okay? You too. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits Center Clerk. This is Justin. How can I help you today?

Speaker speaker_2: Yes. Uh, um, the last thing it said to MAU, is it doing the re- uh, enrollment?

Speaker speaker_1: Yeah. The text message you received was just, um, a courtesy reminder letting you know that MAU started their company open enrollment period today and lasting until January 31st. So, you have the option to enroll, make changes, or cancel benefits offered through them, like health insurance.

Speaker speaker_2: Oh.

Speaker speaker_1: Okay. But like I said, it was just a courtesy reminder from them. I can email you a copy of a benefit guide if you wanted something to look over.

Speaker speaker_2: No. No, thank you.

Speaker speaker_1: No worries. Is there anything else I can help you out with today?

Speaker speaker_2: No. You helped me out. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too.

Speaker speaker_1: All right, bye-bye.