

Transcript: Justin

Mills-6666237584130048-5949876432060416

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh, yes. I just had a quick question. Um, I just started working for a, a temp or a staffing service that uses you guys, and I was wondering where would I go just to see the list of, um, your, your in-network providers for my area? Um, so if you go to multiplan.us, um, I can walk you through the steps to find that provider. Uh, multi... All right. Um, I'm actually, I'm on my phone right now. Is it, could you email it to me possibly? Yeah. Give me one second. Okay then. Um, what's... Let's see here. And what's a good email for you? Uh, Reginald, R-E-G-I-N-A-L-D dot Aiken, A-I-K-E-N, @outlook.com. So, reginald.aiken@outlook.com? Yes, sir. Okay. So, the email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsandacard.com, okay? Mm-hmm. Okay. Awesome. All right. Well, is there anything else I can help you out with today? Uh, no. That's all for right now. Awesome. Well, you have a wonderful day, okay? All right. Thank you, sir. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yes. I just had a quick question. Um, I just started working for a, a temp or a staffing service that uses you guys, and I was wondering where would I go just to see the list of, um, your, your in-network providers for my area?

Speaker speaker_1: Um, so if you go to multiplan.us, um, I can walk you through the steps to find that provider.

Speaker speaker_2: Uh, multi... All right. Um, I'm actually, I'm on my phone right now. Is it, could you email it to me possibly?

Speaker speaker_1: Yeah. Give me one second.

Speaker speaker_2: Okay then.

Speaker speaker_1: Um, what's... Let's see here. And what's a good email for you?

Speaker speaker_2: Uh, Reginald, R-E-G-I-N-A-L-D dot Aiken, A-I-K-E-N, @outlook.com.

Speaker speaker_1: So, reginald.aiken@outlook.com?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. So, the email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsandacard.com, okay?

Speaker speaker_2: Mm-hmm. Okay.

Speaker speaker_1: Awesome.

Speaker speaker_2: All right.

Speaker speaker_1: Well, is there anything else I can help you out with today?

Speaker speaker_2: Uh, no. That's all for right now.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: All right. Thank you, sir.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Bye.