

Transcript: Justin

Mills-6660772521099264-5222116786749440

Full Transcript

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Hi, Justin. Um, I am sure you can't give me any information, but my partner got enrolled through American StaffCorp, and he's just trying to, like, look at all of his benefits and everything. How does he get ahold of that information? Would he need to call in? Um, yeah. Eith- he can call in. Us at Benefits on a Card, we're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Or he can go to our website, which is mybiac.com/americansaffcorp. Okay. 'Cause I tried to help him with that on the website, and then we got to the point where it was asking for a participant n- ID, and I was like, "I don't know what that is." I totally understand. Um, so yeah, he would have to, uh, contact us for that information. Okay, perfect. I will let him give you a call then. Awesome. Well, was there anything else I could help you out with today? No, but you have a good day. Thank you. You're welcome. You have a great one, all right? You too. Bye bye. All right. Bye bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. Um, I am sure you can't give me any information, but my partner got enrolled through American StaffCorp, and he's just trying to, like, look at all of his benefits and everything. How does he get ahold of that information? Would he need to call in?

Speaker speaker_0: Um, yeah. Eith- he can call in. Us at Benefits on a Card, we're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Or he can go to our website, which is mybiac.com/americansaffcorp.

Speaker speaker_1: Okay. 'Cause I tried to help him with that on the website, and then we got to the point where it was asking for a participant n- ID, and I was like, "I don't know what that is."

Speaker speaker_0: I totally understand. Um, so yeah, he would have to, uh, contact us for that information.

Speaker speaker_1: Okay, perfect. I will let him give you a call then.

Speaker speaker_0: Awesome. Well, was there anything else I could help you out with today?

Speaker speaker_1: No, but you have a good day. Thank you.

Speaker speaker_0: You're welcome. You have a great one, all right?

Speaker speaker_1: You too. Bye bye.

Speaker speaker_0: All right. Bye bye.